

# **CIRCABC 3.6 USER GUIDE**

## **Version 3**



5 January 2017

|                                                                            |           |
|----------------------------------------------------------------------------|-----------|
| <b>CIRCABC 3.6 USER GUIDE .....</b>                                        | <b>1</b>  |
| <b>Welcome to the CIRCABC user guide! .....</b>                            | <b>5</b>  |
| <b>Newcomers.....</b>                                                      | <b>6</b>  |
| <b>What can you do with CIRCABC? .....</b>                                 | <b>6</b>  |
| Can you speak CIRCABC? .....                                               | 6         |
| <b>Accessing CIRCABC .....</b>                                             | <b>8</b>  |
| About the access systems .....                                             | 8         |
| About EU Login .....                                                       | 8         |
| Is the access to CIRCABC public? .....                                     | 8         |
| Create an EU Login account.....                                            | 9         |
| If you have forgotten your password.....                                   | 10        |
| How to delete your EU Login account .....                                  | 11        |
| Logging into CIRCABC.....                                                  | 11        |
| <b>Participate in an Interest Group.....</b>                               | <b>13</b> |
| How to become part of an Interest Group? .....                             | 13        |
| Apply for membership.....                                                  | 13        |
| You are invited to become a member .....                                   | 14        |
| Navigate to your Interest group .....                                      | 14        |
| <b>About Library .....</b>                                                 | <b>16</b> |
| <b>Enter the Library .....</b>                                             | <b>16</b> |
| What is this for?.....                                                     | 16        |
| Whom is the Library intended for? .....                                    | 16        |
| What does it look like? .....                                              | 16        |
| <b>Perform common actions in the Library .....</b>                         | <b>19</b> |
| How to read and download .....                                             | 19        |
| How can I view the properties of a space or a document?.....               | 19        |
| How can I read a multilingual document in my favourite language? .....     | 19        |
| How can I download content? .....                                          | 20        |
| How to be notified of new uploads.....                                     | 21        |
| How to modify and update Spaces and Contents .....                         | 22        |
| How to modify the properties of a Space .....                              | 23        |
| How to modify the properties of contents .....                             | 23        |
| How to update contents .....                                               | 25        |
| Check out and check in content and check in.....                           | 26        |
| How to edit the library in bulk.....                                       | 29        |
| Create spaces and add content .....                                        | 31        |
| Add content to the Library.....                                            | 31        |
| Create, copy and delete spaces in the Library .....                        | 34        |
| You can copy and paste a space in the same way as you do for content. .... | 36        |
| Update via auto-upload.....                                                | 38        |
| <b>Manage multilingual editions.....</b>                                   | <b>41</b> |
| Which languages for CIRCABC?.....                                          | 41        |
| The User Interface .....                                                   | 41        |
| The content items .....                                                    | 41        |
| How can I set my language preferences? .....                               | 41        |
| Selecting the language of the user interface .....                         | 41        |
| Selecting a language for the display of contents.....                      | 42        |
| Dealing with multilingual documents.....                                   | 43        |
| Making multilingual .....                                                  | 43        |
| Adding translations.....                                                   | 46        |
| Displaying translations .....                                              | 49        |

|                                                                                                   |           |
|---------------------------------------------------------------------------------------------------|-----------|
| Modifying a translation .....                                                                     | 51        |
| Managing the multilingual content.....                                                            | 53        |
| Delete multilingual content .....                                                                 | 59        |
| <b>Establish links.....</b>                                                                       | <b>60</b> |
| Create and manage links to contents .....                                                         | 60        |
| Making links.....                                                                                 | 60        |
| Viewing and editing the properties of a link.....                                                 | 60        |
| Downloading through links .....                                                                   | 61        |
| Editing links .....                                                                               | 61        |
| <b>Download or upload documents in bulk .....</b>                                                 | <b>62</b> |
| Bulk-download documents from the Library.....                                                     | 62        |
| Who may bulk-download?.....                                                                       | 62        |
| What can be bulk-downloaded? .....                                                                | 62        |
| How to bulk-download? .....                                                                       | 62        |
| <b>Import to the Library .....</b>                                                                | <b>64</b> |
| Who may import contents or spaces with content? .....                                             | 64        |
| How can I import contents or spaces with content without adding specific document metadata? ..... | 64        |
| How can I import contents or spaces with content and add specific document-metadata? .....        | 67        |
| <b>About Newsgroups.....</b>                                                                      | <b>73</b> |
| <b>What does the Newsgroups service look like? .....</b>                                          | <b>73</b> |
| Who may participate in newsgroups?.....                                                           | 73        |
| How to participate in Newsgroups?.....                                                            | 74        |
| <b>Manage newsgroups.....</b>                                                                     | <b>74</b> |
| How to deal with forums .....                                                                     | 74        |
| Access to forums .....                                                                            | 74        |
| How to deal with topics.....                                                                      | 74        |
| Access and read topics.....                                                                       | 74        |
| Create a topic.....                                                                               | 75        |
| How to deal with posts .....                                                                      | 77        |
| Access and read a post.....                                                                       | 77        |
| Create a post .....                                                                               | 78        |
| Answer a post .....                                                                               | 79        |
| Follow-up your newsgroups .....                                                                   | 80        |
| Moderate your forums .....                                                                        | 80        |
| Signal an abuse.....                                                                              | 83        |
| <b>Manage the discussions launched from Library contents .....</b>                                | <b>84</b> |
| How can I start a discussion? .....                                                               | 84        |
| How can I participate in an ongoing discussion? .....                                             | 85        |
| Access and read messages .....                                                                    | 85        |
| Post a reply .....                                                                                | 86        |
| Create a new topic .....                                                                          | 87        |
| <b>About notifications .....</b>                                                                  | <b>89</b> |
| <b>Some more about the notifications .....</b>                                                    | <b>89</b> |
| What can be notified? .....                                                                       | 89        |
| What does a notification look like? .....                                                         | 89        |
| Who receives notifications?.....                                                                  | 90        |
| <b>Manage notifications.....</b>                                                                  | <b>91</b> |
| How can I start or stop receiving notifications? .....                                            | 91        |
| A global authorization .....                                                                      | 91        |
| A user notification status .....                                                                  | 92        |
| A notification status for profile .....                                                           | 93        |
| <b>About the Information Service.....</b>                                                         | <b>94</b> |
| <b>What is the Information Service? .....</b>                                                     | <b>94</b> |

|                                                |            |
|------------------------------------------------|------------|
| <b>Who is it for? .....</b>                    | <b>94</b>  |
| <b>View the information page .....</b>         | <b>95</b>  |
| <b><i>About Events Service.....</i></b>        | <b>97</b>  |
| <b>Whom does it address? .....</b>             | <b>97</b>  |
| <b>Which type of events can I check?.....</b>  | <b>97</b>  |
| <b>Enter the "Events" service.....</b>         | <b>98</b>  |
| Check your meetings .....                      | 100        |
| More about "Meetings" .....                    | 100        |
| Look at the details of a meeting.....          | 101        |
| Make your choice .....                         | 103        |
| Check the events.....                          | 103        |
| More about "Events" .....                      | 103        |
| <b><i>About searching.....</i></b>             | <b>104</b> |
| <b>How to do a global search.....</b>          | <b>104</b> |
| Search syntax: Proximity .....                 | 105        |
| Search syntax: operators OR, AND, NOT.....     | 106        |
| Search syntax: the wildcard.....               | 106        |
| <b>How to conduct an advanced search .....</b> | <b>107</b> |
| <b>How to save and re-use searches.....</b>    | <b>109</b> |
| Save your search masks.....                    | 109        |
| Launch again saved searches.....               | 110        |
| <b><i>Contact the CIRCABC team .....</i></b>   | <b>111</b> |
| <b>FAQs and quick information .....</b>        | <b>111</b> |
| <b>Send a request for support .....</b>        | <b>111</b> |

## Welcome to the CIRCABC user guide!

This guide aims to help you in **your daily use of CIRCABC**. It is intended for both first-time and advanced users.

*If intending to manage your own CIRCABC private workspace and user community, you will also consult the "**CIRCABC Interest Group Leader Guide**".*

## Newcomers

*A few words about the "Communication and Information Resource  
Centre for Administrations, Businesses and Citizens"*

---

### What can you do with CIRCABC?

You create collaborative spaces where users spread over the web can work together, sharing information and resources.

*With CIRCABC you distribute and manage documents in any format,  
several languages and with version control*

**CIRCABC** is financed by the [ISA programme](#) (Interoperability Solutions for European Public Administrations). [DG DIGIT](#) is responsible for coordinating its development and its user community.

**CIRCABC OSS**, the Open-Source-Software version of CIRCABC, can be downloaded through the **EUPL** (European Union Public Licence). The EUPL is the first European Free/Open Source Software (F/OSS) licence. It has been created on the initiative of the European Commission.

For more detailed information about the **EUPL**:  
<https://joinup.ec.europa.eu/software/page/eupl>

To download CIRCABC software and consult relative information:  
<https://joinup.ec.europa.eu/software/circabc/home>

*CIRCABC is accessible to **any user inside or outside of the European Institutions**. Businesses; international, national or local administrations; and associations of citizens can access and use CIRCABC.*

*They can, as well, manage their own CIRCABC by downloading the OSS version.*

### Can you speak CIRCABC?

CIRCABC calls an **INTEREST GROUP (IG)** the *private workspace* shared by a community of users.

A **CATEGORY** is a set of Interest Groups.

Some Interest Groups may be entirely or partly public (no authentication required). Others can be entered by any logged-in user ("registered access"). Others are reserved for their members.

*What is an Interest Group?*

- A group of users (potentially unlimited)
- A set of services (Library, Newsgroups, Events, etc.)
- A collection of content

**A group of users**

Users may be granted more or less rights depending on their **access profile**.

**A set of services**

**Information:** here you present your interest group as if it were a single website

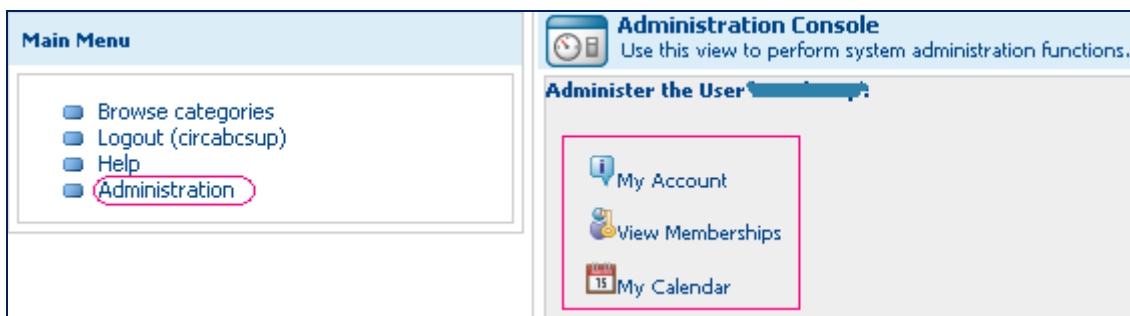
**Library:** the repository where your documents are stored

**Members:** lists the members of your interest group

**Events:** to schedule and manage your events and meetings.

**Newsgroups:** to take part in or raise discussions through forums (potentially moderated).

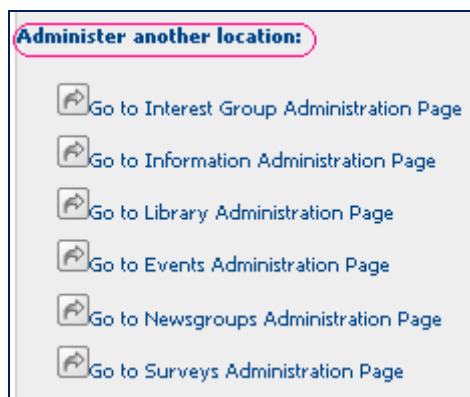
**Administration:** to administer your personal account and memberships



**Registered users can see their own account and memberships**

Each service has its own administration page.

Depending on your access profile, you may see other administration pages.



**Via 'main menu' > 'Administration'**

## **A collection of contents**

The documents you are working on are known by CIRCABC as **contents**. The contents are grouped into **spaces** in the Library.

## **Accessing CIRCABC**

### **About the access systems**

#### **About EU Login**

EU Login is the Commission's Authentication Service. It is the system for logging on to a whole range of web sites and online services run by the European Commission. Once you've used EU Login to log on to a website or service, you won't have to identify yourself again as long as you leave your browser open. CIRCABC is using EU Login as authentication service.

*Users from the European Commission and other Institutions and Bodies already have an EU Login account and can use this to access CIRCABC*

For External users (Partners, Researchers, Businesses and Citizens):

To access CIRCABC as a registered user, you will need to obtain an **EU Login username and password since** CIRCABC is integrated with the European Commission's Authentication Service.

*May I have several EU Login accounts?  
Yes – provided that each username is linked to a **unique e-mail address**.*

If you do not have an EU Login account, you will need to create an account on the [EU Login page](#).

Otherwise, you follow the link **Login** from the CIRCABC main menu.

### **Is the access to CIRCABC public?**

You can access CIRCABC in the following ways:

#### **Via public access:**

You are visiting CIRCABC as a **guest**. No username or password is required. With this access:

- ✓ you can only see the list of the interest groups visible to non-registered users
- ✓ you can only read and download documents from the interest groups open to non-registered users

#### **Via login:**

You have an EU Login account and you are not yet a member of any Interest Group: when you log-in you are considered as a **registered** user; you may be granted a read-only permission by the Interest Group leaders.



**Via login and membership:**

You have been granted a set of access rights to an Interest Group. You participate in the life of this group as intensively as you are allowed to.

*The Interest Group Leaders decide whether the Interest Group will be publicly visible, accessed by registered users or reserved for membership*

**Create an EU Login account**

If you do not belong to either the European Commission or other European institution or do not use any other European Commission application, you will need to create an EU Login account to obtain a username and password.

**Create an EU Login account**

Click on <https://circabc.europa.eu> (Link to CIRCABC)

Select **Connect using EU Login**

You will automatically be redirected to the EU Login page

On the EU Login page, click on **Create an account** and fill in the form fields

## Create an account

[Help for external users](#)

**First name**

**Last name**

**E-mail**

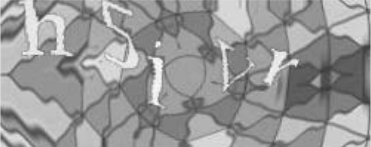
**Confirm e-mail**

**E-mail language**

English (en) 

**Enter the code**



☐ By checking this box, you acknowledge that you have read and understood the [privacy statement](#)

**Create an account**

### *If you have forgotten your password*

To request a new password, or if you have forgotten your password, just click **Lost your password** on the [EU Login page](#)

## ***How to delete your EU Login account***

To delete your EU Login account, please proceed as follows:

Go to the [EU Login page](#)

Login using your email address

Click on [Account information](#)

Then click on [Delete your account](#)

**THE ACCOUNT DELETION IS IRREVOCABLE; THIS MEANS THAT YOU WILL LOSE YOUR ACCESS AND ALL YOUR MEMBERSHIPS.**

## ***Logging into CIRCABC***

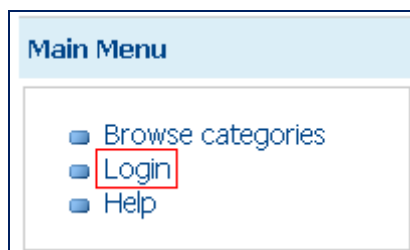
Once you are logged into CIRCABC, you are a [registered](#) user.

From <https://circabc.europa.eu>

[Main menu](#) > [LOGIN](#)

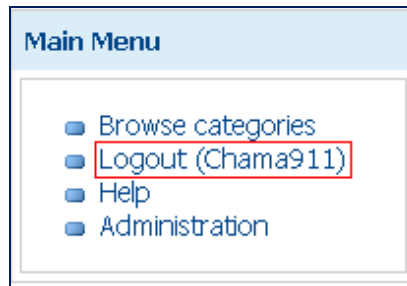
From any other CIRCABC page (category, interest group, etc.):

[Main menu](#) > [LOGIN](#)



Via a link  
[Button EU Login](#)

You are taken to the EU Login module. After authentication, you are taken back to CIRCABC. The option **Logout (your username)** replaces "Login":



## ***Participate in an Interest Group***

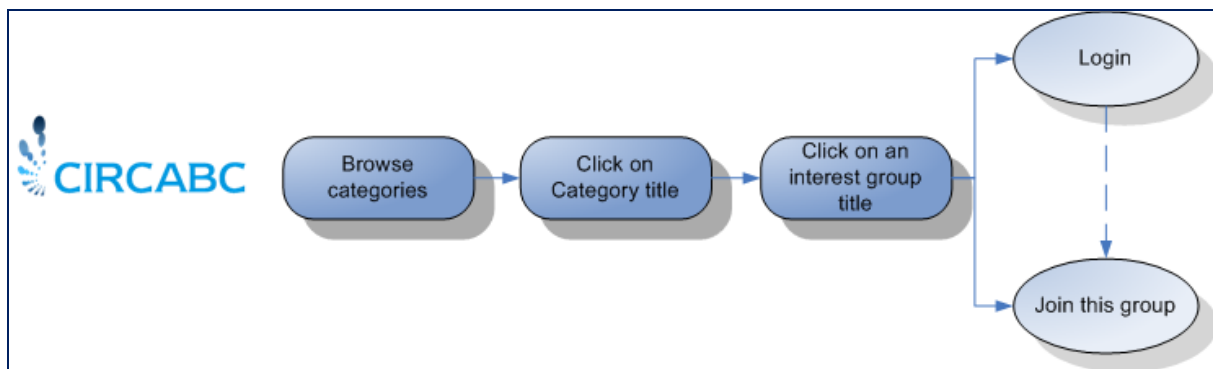
*A single username and password allows you to apply for membership in as many Interest Groups as you please.*

### ***How to become part of an Interest Group?***

There are two possible ways:

- ✓ You **apply for** membership
- ✓ You are **invited** to participate in the Interest Group

### ***Apply for membership***



**Browse and join an Interest Group**

The leaders or member managers of the Interest Group are notified of your request. They accept or reject it. If accepted, you will receive an e-mail containing your username, your access profile (set of access rights) and a link to the Interest Group.

*How will the administrators find and contact me if I browse as public (guest)?*

*- If you ask to join a group and are not logged-in, you will be asked to log in first or to sign up to EU Login.*

### ***You are invited to become a member***

You will receive an e-mail with your access profile (a set of access rights). Optionally, they send an e-mail indicating your username, your access profile and a link to the interest group:

Dear Aida VERDI,

CIRCABC SUPPORT is pleased to welcome you to the interest group [Leona test](#) (Category: [CIRCABC - Information & training](#)).

*Your username is:* Verdaida

*Your access profile is:* Author

Link to the interest group

Link to the category

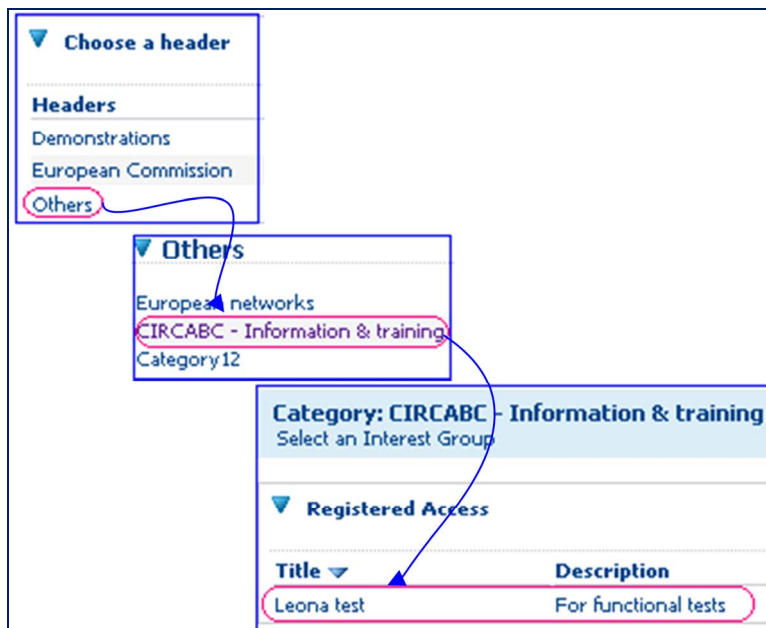
your set of access rights

### ***Navigate to your Interest group***

- ✓ Log into CIRCABC as explained above. The first screen you see displays the list of your Category and Interest Group memberships.

| Welcome to CIRCABC                                                                          |  | Http               |
|---------------------------------------------------------------------------------------------|--|--------------------|
| Communication and Information Resource Centre for Administrations, Businesses and Citizens. |  |                    |
| ▼ Choose a header                                                                           |  |                    |
| Headers                                                                                     |  |                    |
| Demonstrations                                                                              |  |                    |
| European Commission                                                                         |  |                    |
| Others                                                                                      |  |                    |
| ▼ List of all categories and interest groups that you participate                           |  |                    |
| Category                                                                                    |  | Access Profile     |
| CIRCABC - Information & training                                                            |  | CircaCategoryAdmin |
| Category12                                                                                  |  | CircaCategoryAdmin |
| Interest Group                                                                              |  | Access Profile     |
| Catsy                                                                                       |  | Leader             |
| Climate                                                                                     |  | Access             |

- ✓ Another way to enter your group is to click on the Header, Category name and Interest Group title



- ✓ You can also access via a bookmark or a direct link

*To create the **bookmark**, right click on the **Http** link at the upper right hand corner of the page that you want to bookmark, then copy or save.*

#### Browse Categories

You access your interest group through category headers and categories.

[Http](#) [Back](#)

## About Library

### ***Enter the Library***

#### ***What is this for?***

The **Library** is the space where the documents (**contents**) are stored, managed and shared.

*What does "**contents**" mean?*

*- Each **content item** carries a set of information, supported by any type of medium (text, picture, video, sound, multimedia, a piece of software, a web page, etc.).*

#### ***Whom is the Library intended for?***

The administrators of the group are free to open to their Library, or a part of it, to public access. If so, any user, **whether or not logged in**, can read contents.

Otherwise, any Interest Group member who has

- ✓ logged in
- ✓ access rights to the Library

will be able to read contents.

Depending on the assigned **role** in the Library, members of the interest group can have access to read only or to perform further actions.

*The roles relating to the Library are:*

**Access:** Read and download contents

**Edit only:** Edit contents; cannot create or delete any

**Manage own:** Create, edit and delete your own contents. Access to documents created by others

**Full edit:** Create contents; delete own contents; edit any document in library; customise the access rights to the spaces you have created.

**Administer:** **full-edit** rights; delete any content; organise the Library and manage the users.

**No access:** access to the Library is denied.

The roles are not definitely assigned and can be replaced on the initiative of any Library administrator.

#### ***What does it look like?***

The Library can be organised as a **tree of folders** (called **spaces**) and content.

*In the example below, the library includes sub-spaces at two levels with sub-space "biodiversity" including sub-space "wild Fauna" which itself contains "wild birds".*

*Library>Biodiversity>Wild Fauna>Wild Birds*



Library > Biodiversity > Wild fauna

 **Wild fauna**  
The Library is the space where **contents** are stored, managed and shared.

▼ **Spaces**

| Title ▼                                                                                      | Modified Date ▢       |
|----------------------------------------------------------------------------------------------|-----------------------|
|  Wild birds | 26 January 2011 15:06 |

**You can add as many spaces as you please**

You can upload content at any level of the spaces, including the root of the library.

Library > Biodiversity

 **Biodiversity**  
The Library is the space where **contents** are stored, managed and shared.

▼ **Spaces**

| Title ▼                                                                                        | Modified Date ▢       |
|------------------------------------------------------------------------------------------------|-----------------------|
|  Wild fauna | 26 January 2011 15:06 |

▼ **Content**

| Title ▼                                                                                                   | Size ▢   | Modified Date ▢       |
|-----------------------------------------------------------------------------------------------------------|----------|-----------------------|
|  Let's protect sharks! | 22.49 KB | 26 January 2011 15:35 |

**'Let's protect sharks' is stored at the root of 'Biodiversity'**

Library > Biodiversity > Wild fauna

**Wild fauna**  
The Library is the space where **contents** are stored, managed and shared.

**Spaces**

| Title ▼                                                                                      | Modified Date ▢       |
|----------------------------------------------------------------------------------------------|-----------------------|
|  Wild birds | 26 January 2011 15:06 |

**Content**

| Title ▼                     | Size ▢ | Modified Date ▢ |
|-----------------------------|--------|-----------------|
| <i>No items to display.</i> |        |                 |

'Wild fauna' has no content

Each **space** of a Library is characterised by:

- ✓ The **properties** (name, description, creation date, modification date)
- ✓ A set of **actions** authorized for the current user
- ✓ Optional **sub-spaces**
- ✓ Optional **content**

**Spaces**

| Title ▼                                                                                        | Modified Date ▢       | Documents ▢ | Actions                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------------------------------------------------------------------|-----------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  Wild birds | 26 January 2011 15:06 | 1           |      |

Each **content item** is defined by:

- ✓ **Properties** (title, description, etc.)
- ✓ A set of **actions** the current user is allowed to perform
- ✓ A **document**

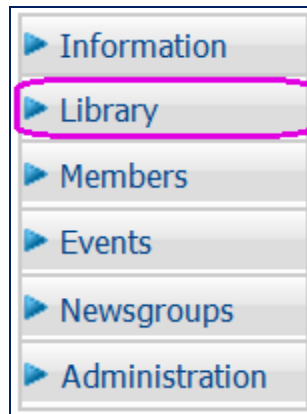
**Content** a document

|                                                                                                                                                          |          | properties            |                 |                    | actions available                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------------|-----------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Title ▼                                                                                                                                                  | Size ▢   | Modified Date ▢       | Modifier ▢      | Security Ranking ▢ | Actions                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|  Accordo fra BirdLife International e FACE sulla direttiva 79/409/CEE | 90.16 KB | 26 January 2011 15:08 | CIRCABC SUPPORT | PUBLIC             |      |

## ***Perform common actions in the Library***

From the root of the Interest Group, select Library

Main menu > **Library**



### ***How to read and download***

Those who have been granted any of the permissions below for the Library may browse spaces and download contents:

- ✓ Access
- ✓ Edit only
- ✓ Manage-own
- ✓ Full-edit
- ✓ Administer

The actions that you are permitted to do, and have been configured by the Interest Group Leaders will appear as icons in the Actions column of the Space and document rows.

### ***How can I view the properties of a space or a document?***

From the [View details](#) icon (  ) in the Actions column in the document or space row:

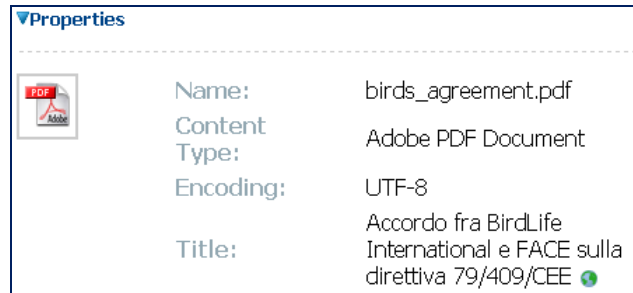
| ▼ Spaces                                                                                       |                                                                                                   |                                                                                                |                                                                                                                                                                                                                                                                                                                                                         |
|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Title ▼                                                                                        | Modified Date  | Documents  | Actions                                                                                                                                                                                                                                                                                                                                                 |
|  Wild birds | 26 January 2011 15:06                                                                             | 1                                                                                              |     |

### ***How can I read a multilingual document in my favourite language?***

You will find further explanation in [selecting a language for the display of contents](#) (See p 41 "[Setting your language preferences](#)").

### **How can I download content?**

- ✓ You can download contents from the Library's content list by clicking their name.
- ✓ You can also display the details page (via icon [View details](#)) and click the **file format icon** as illustrated below:

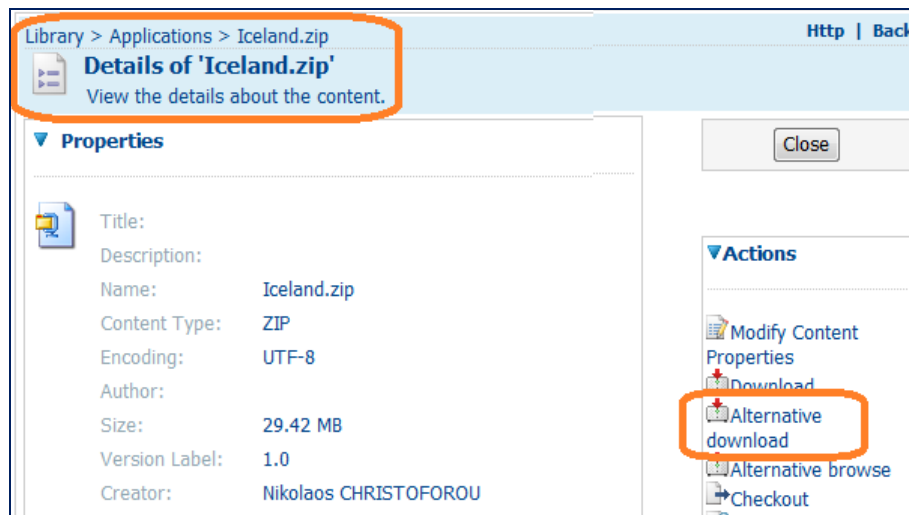


**To download content, click the file format icon**

- ✓ At last you can download via email by choosing the option [Email me this document](#):



*If you experience an issue downloading with **a version of Internet Explorer prior to IE9**, use the link **Alternative download**.*



In the notifications about uploads, the link to the title of the document calls this "alternative download" method.

### ***How to be notified of new uploads***

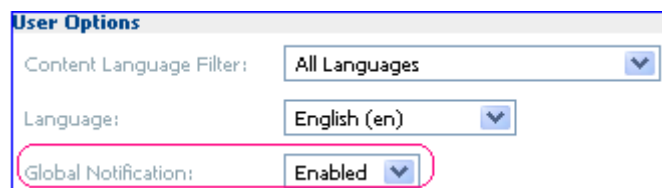
Notifications can be sent whenever a document is uploaded to or edited in your Interest Group Library. An option in your user account allows you to enable or disable the receiving notifications.

**The global notifications are disabled by default.** To enable them, select the administration service from the CIRCABC main menu:

From <https://circabc.europa.eu>

[Main menu](#) > [Administration](#) > [My Account](#)

From the root of the interest group or from the administration page of any service (Library, Newsgroups) or  
[Administration](#) > [My Account](#)



The screenshot shows a 'User Options' form with three dropdown menus. The first is 'Content Language Filter' set to 'All Languages'. The second is 'Language' set to 'English (en)'. The third is 'Global Notification' set to 'Enabled', which is highlighted with a red rectangle. Each dropdown menu has a small downward arrow icon on the right.

After setting [global notifications](#) to **enabled**, click **Save** (at the upper-right hand corner of page [Edit your CIRCABC account](#)).

From now on, you may receive notifications from the Interest Groups you are a member of (Note that the messages are sent to the e-mail address recorded in your account, so it is important to keep the information updated).

Notifications can also be set at the Interest Group level. To receive the notifications, you will subscribe to the notification list of the group:

From the root of the interest group or from the administration page of any service (Library, Newsgroups):

[Main menu](#) > [Administration](#) > [My Notification status](#)

By subscribing at the group root level, you will receive emails about what is uploaded to the

- ✓ Library
- ✓ Newsgroups
- ✓ Information service

If you prefer receive only Library notifications, you will subscribe at the Library root level instead.

You can further refine your notification status by only subscribing to a specific space (follow [Main menu](#) > [Administration](#) > [My Notification status](#) starting from the space page).

*I receive the notifications sent from the Library because my access profile is automatically notified. Personally, I am not interested in what is uploaded to three specific spaces of the Library. What can I do?*  
*- Follow **Main menu > Administration > My Notification status** starting from the main page of each of these specific spaces. Then, you choose **unsubscribed**.*

*You can **unsubscribe notification lists** at any level of CIRCABC (global notifications, Interest Group, specific services, specific spaces).*

## ***How to modify and update Spaces and Contents***

Those who have been granted any of the following rights over the Library may edit or update spaces as well as documents:

- ✓ Edit only
- ✓ Manage-own (you may edit your own documents only)
- ✓ Full-edit
- ✓ Administer

### ***How to modify the properties of a Space***

From anywhere in the Interest Group select  
[Main menu > LIBRARY](#)

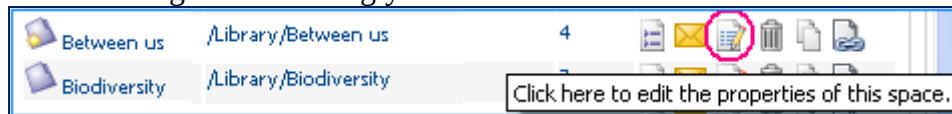
Then click on the [View details](#) icon next to the title of the space you want to modify

On the details page, select the action [Edit space properties](#):



Once you have completed all of the modifications, click on "OK".

The action [edit space properties](#) may appear as an icon next to the title of the space if the Library has been configured accordingly:

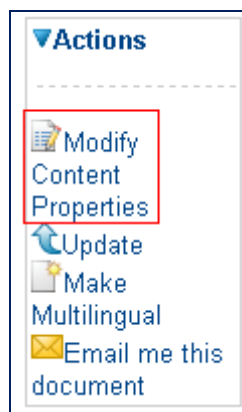


### ***How to modify the properties of contents***

You select a content item in the Library.

You click the [View details](#) (📄) icon located next to its title. In so doing, you display the content properties along with the actions allowed.

You select [Modify Content Properties](#) from the Actions list.



Select "Modify Content Properties"

You are taken to the page [Modify Content Properties](#).

Library > 2003\_30\_EC\_2de (Working Copy).pdf

**Modify Content Properties**  
Modify the content properties then click OK.

Title: 2003\_30\_EC *Translate*

Description: Directive Nb 30 of 2003 *Translate*

\* Name: 2003\_30\_EC\_2de (Working Copy),

Content Type: Adobe PDF Document ▼

Encoding: UTF-8 ▼

Author:

\* Status: DRAFT ▼

Issue date: None

Reference:

Keyword: Pick

1English Information: None

2MyTextField:

Security Ranking: PUBLIC ▼

Expiration Date: None

**You can edit the default and specific properties**

You make the necessary changes and click **OK**. Note that the **fields** marked with an asterisk are **mandatory**.

The action **edit content properties** may appear as an icon next to the title of the space if the Library has been configured accordingly:

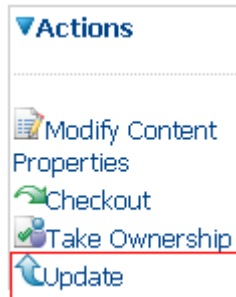


Note: **Keywords** must first be defined by Interest Group Leaders before they can be selected by using the **'Pick'** button.

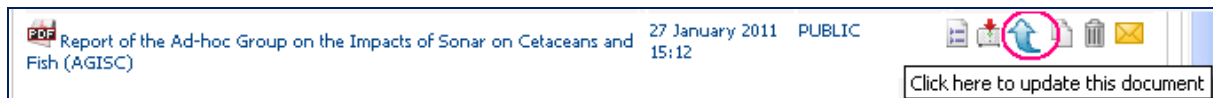


## How to update contents

From the [View details](#) icon next to the title of the document you want to update, select the action [Update](#).



If the library is configured for this action, click the [Update](#) icon (↻) beside the name of the content in its space page:



**Launch "update" from the main page of the space...**

Having launched the [Update](#) action (↻), you access the [Update form](#):

A screenshot of the 'Update document' form. The form has a title bar that says 'Library' and 'Update document for 'Iceland\_MER\_RU.JPG''. Below the title bar is a message: 'This page allows you to update a document'. In the top right corner, there are two buttons: 'Update' and 'Cancel'. The main body of the form is divided into three sections: '1. Locate content to upload' with a text input field and a 'Browse...' button; '2. Upload options' with a checkbox labeled 'Disable the notification mechanism for this upload.'; and '3. Click upload' with an 'Upload' button.

**Upload a new version of content "birds agreement"**

After you have selected the content to upload, you may opt to [deactivate the notification system](#) for this upload.

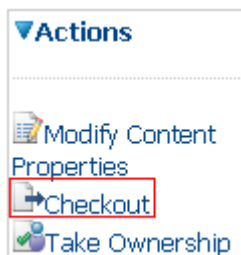
Click [Upload](#) and the [Update button](#) will become active in the upper right hand corner.

Click **Update** to validate the action. The content is updated with the document you have just uploaded. The **version history** of the document is updated from x.n to x.n+1.

#### **Check out and check in content and check in**

**Check out** provides you with a **working copy** where you make the changes you need while the main document **remains locked** for all others. Once you have made your changes, you **check in** which unlocks the content.

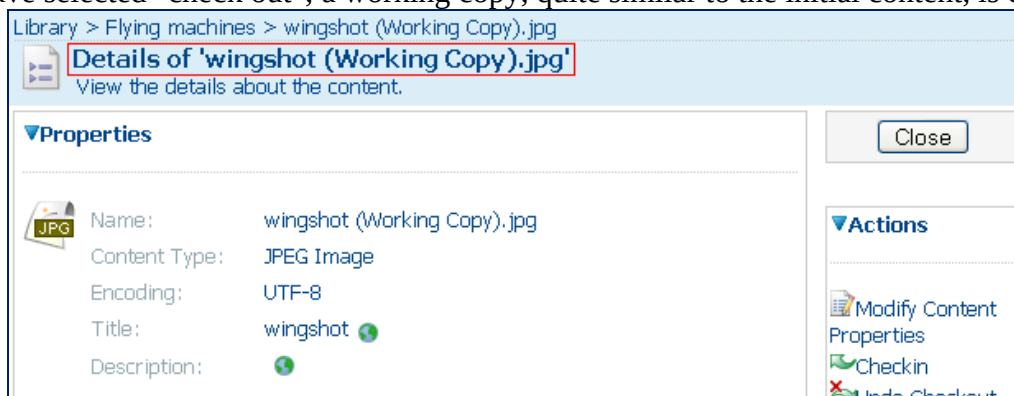
From the **View details** icon next to the title of the document you want to check out:



If the library is customised with this action, click the **checkout** icon (🔓) beside the name of the content in its space's main page.

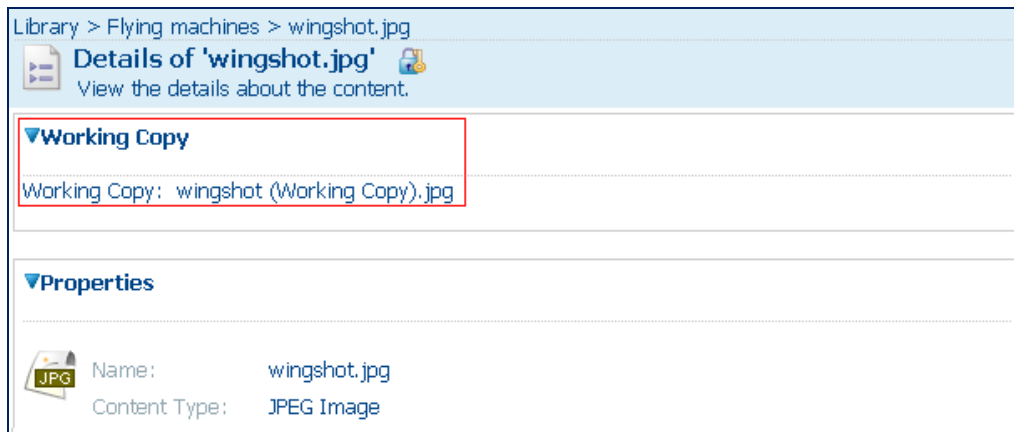
#### **How to make a check out?**

You have selected "check out"; a working copy, quite similar to the initial content, is created.



**The properties of the working copy include specific actions**

A link to this working copy is added to the properties of the content being modified.



The working copy is accessible there...

The **checked-out content has been locked** and will remain locked so long as you will keep the working copy active.

Since you have created the working copy yourself, you can see the "locked by owner" icon (🔒) in the title bar of its details page. For instance:



The other IG members see the "locked" (🔒) icon. So,



The **locked** icon is repeated next to the title of the content checked out, on the main page of the space.

To view who has checked out a document, view the document properties for the Working copy.

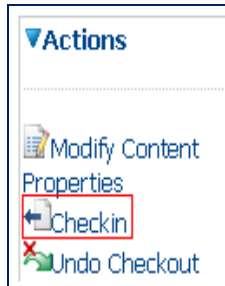
After modification, the content is ready to be **checked in**. This will **unlock** it.

- What if I change my mind and want to keep my document unchanged?
- As long as you have not checked in the document, you may cancel the "check out" action. This can be achieved by displaying the "View details" page of the Working copy and choosing **"Undo check out"** (🗑️) in the Action list. The working copy is deleted and the content unlocked.

#### How to check in?

To upload the modified document and unlock the content, you **check in** the working copy.

From the [View details](#) icon next to the title of the working copy



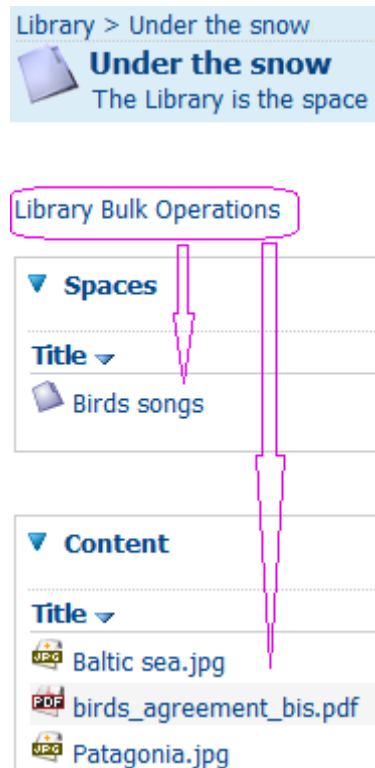
If the library is customised with this action, click the [check in](#) icon (📄➡) beside the name of the content in its space page:

As a result:

- ✓ The modifications made in the working copy (properties) are moved to the original content.
- ✓ You can update the file
- ✓ The working copy is deleted.
- ✓ The original content item is unlocked.
- ✓ The version number of the content is upgraded from X.0 to X+1.0 unless the checkbox minor change is selected to upgrade the number by 0.1.

## ***How to edit the library in bulk***

Via **Library Bulk Operations** at the top left corner of the space



### **What is this for?**

It allows you to **cut, copy or delete** several spaces or contents at the same time.

### **Who may bulk-edit?**

The profiles granted with any of the following access rights inside the Library:

- administer
- full edit (may delete own documents only)

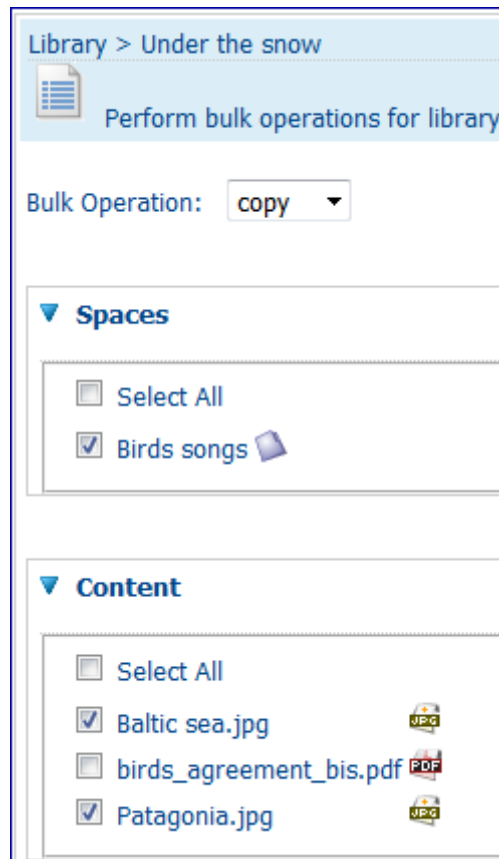
### **How does it work?**

Follow the link **Library Bulk Operations**

Then **tick the case** in front of the titles of the items you want to edit or delete. If you want to move, copy or delete all the content of a space, tick **select all**.

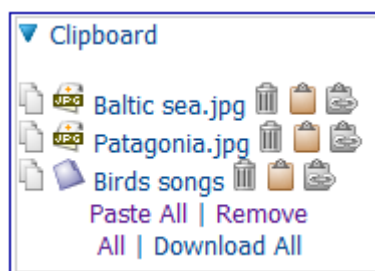
Then you **choose the operation** you want to perform.

*In the illustration below, we want to copy, in a single operation, from the space Under the snow, the sub-space Birds songs as well as two contents.*  
*We select all these items and choose copy as the operation.*



**Choose from *bulk operation* the action to complete**

As a result, the items are displayed in the Clipboard.



**You can proceed as if it was a simple copy-paste**

They can now be pasted to any place within the same Interest Group:

- separately by selecting the 'paste' action next to the item or
- together by clicking 'Paste All' from the bottom of the Clipboard

## ***Create spaces and add content***

### ***Add content to the Library***

#### **Who may add content to the Library?**

Those who are granted any of the following rights over the Library may create Spaces and upload files:

- ✓ Manage own
- ✓ Full-edit
- ✓ Administer

#### **Where can I start the "Add content" action?**

From the root of the Interest Group or from any service (Events, Newsgroups, etc.):

[Main menu >Library](#)



#### **How can I add content?**

Open the [Add content](#) dialog and choose the file to be uploaded from your system. Then set your preferences for this upload:

- [By default, CIRCABC will take the name of the file as title of the document.](#)
  - If the file has been automatically indexed (Word or PDF document), CIRCABC reuses this metadata.
  - If you prefer to add a title of your own, tick the case in front of "[Modify all properties when this page closes](#)"
- By default, [CIRCABC sends emails about this upload](#) to all of the members entitled to receive notifications.
  - If you do not want to notify this upload, tick the case in front of "[Disable the notification mechanism for this upload](#)".

Library > Biodiversity

**Add Content**  
This dialog helps you to add content into a space.

**Upload Content**

**1. Locate content to upload**

I:\My Documents\doc for uploading\Fisheries\_boats.jpg

**2. Upload options**

☒ Modify all properties when this page closes (Only for first uploaded file).

☒ Disable the notification mechanism for this upload.

**3. Click upload**

**Uploaded files**

| Name                 | Notification Disabled | Edit Properties | Actions                                                                           |
|----------------------|-----------------------|-----------------|-----------------------------------------------------------------------------------|
| eur_maritime_day.JPG | true                  | true            |  |

**How to add content**

To add several files, repeat steps 1 and 2 until you have listed all the contents you want to add. Then click **Upload**.

Before completing step 3, review the list of the files ready to be uploaded:

- ✓ The mention "true" (or "false") reminds you which option you have set for each upload. In the illustration above "true" means that you have asked
  - to modify the properties of the document
  - not to send any notifications
- ✓ The trash bin icon under Actions next to the name of the to-be-uploaded files allows you to cancel the upload



If you selected "Modify all properties when this page closes", you will be prompted to link the properties to the [first document uploaded](#) after clicking on **Upload**. This gives you the opportunity to add a title of your own, for instance.

[The notifications will be sent once you will have added or changed these document properties.](#)

eur\_maritime\_day.JPG added in CIRCABC

Library > Biodiversity

**Modify Content Properties**  
Modify the content properties then click OK.

Title:  [Translate](#)

Description:  [Translate](#)

Name:

Content Type:  ▼

Encoding:  ▼

Author:

## Create, copy and delete spaces in the Library

### Where can I start the "Create space" action?

From the root of the Interest Group or from any service (Events, Newsgroups, etc.):

[Main menu >Library](#)



### How can I create a space?

You follow the link titled [Create space](#) and the following screen is displayed:

A screenshot of a web form titled 'Create Space' under the breadcrumb 'Library > Biodiversity'. The form has a light blue header with the title and a sub-instruction: 'Enter information about the space then click "Create Space".' Below this is a section titled 'Space Properties' containing a 'Title' field with the text 'Wild flora' and a larger 'Description' text area. Underneath is the 'Space type' section with three radio button options: 'Space' (selected), 'Dossier', and 'Share Space Link'. The 'Space type' label is circled in pink. Below this is the 'Space options' section, which includes an 'Icon' selection area with a grid of 12 icons (folders, calendar, globe, etc.), an 'Expiration Date' dropdown set to 'None', and a 'Share the space' checkbox which is unchecked. The 'Share the space' label is also circled in pink.

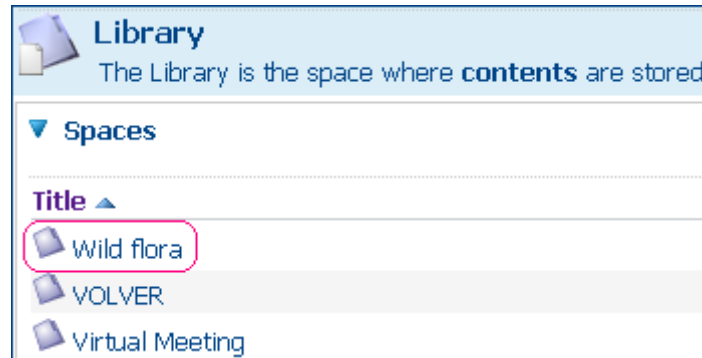
#### Define a standalone or a shared space

You type the title (mandatory), an optional description and choose the type of space:

- ✓ [Space](#): a simple container for a set of sub-spaces and content items (this is a folder)
- ✓ [Dossier: a space where you can only store links](#)
- ✓ [Share Space Link](#): this space is linked to another space in a different Interest Group within the same Category

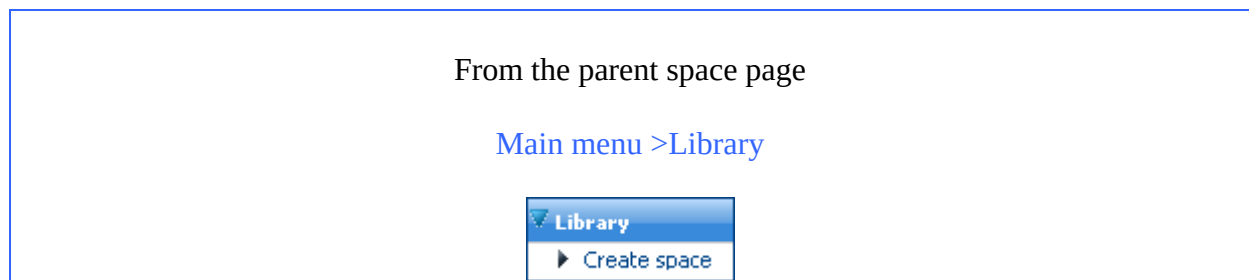
- ✓ If you want to allow access to other Interest Groups in the same category via their own Library, to the space you are creating, tick [Share the space](#).

Then click [Create space](#). As a result, the new space is listed in the pane [Space](#) of the Library.



#### How can I create a sub-space in a space?

You can include another space into this new space.



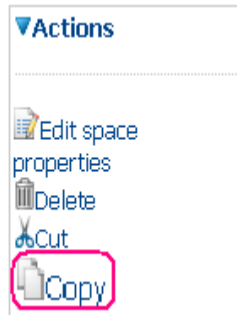
Open the space wherein you would like to add sub-spaces ("Wild flora" in the example above) and click on [Create space](#). The new space will be added to the pane "Spaces" of this parent space.



### How can I copy spaces or contents?

You can copy and paste a space in the same way as you do for content.

From the [View details](#) icon next to the title of the space/content to-be-copied:



If the library is configured for this action, click the **copy** icon (📄) beside the title of the space or content.

When you click **Copy**, this message is shown:

*An item has been added to the clipboard. This contains 1 item(s), now. You can paste them as content or link.*

All the spaces and or content you copied are shown in the **Clipboard** on left-hand.

You browse to the place where you want to paste and click on a Clipboard icon of your choice:

**Paste** (📋): the document is pasted along with its properties to the new location. If this is a space, it is pasted with its properties, its sub-spaces and contents.

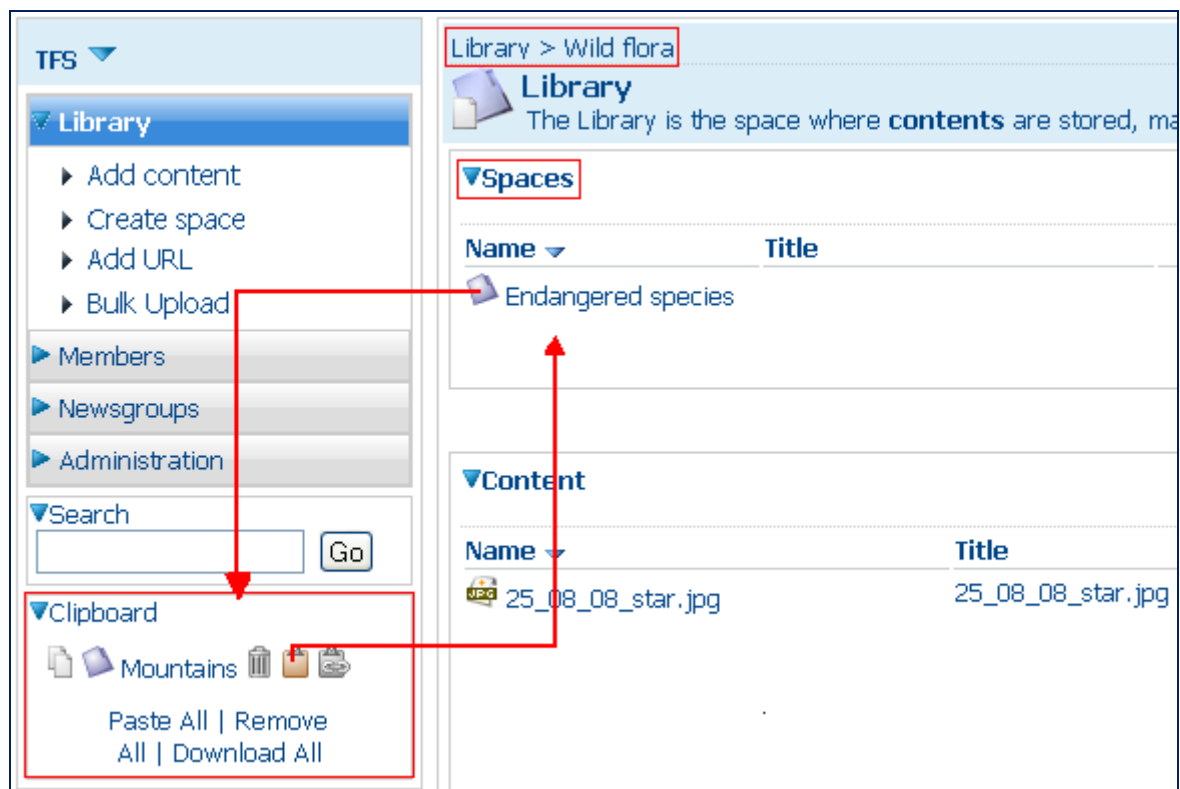
**Paste as link** (🔗): a link to the copied document/space is set (the document is not physically pasted)

Link **Paste all**: the whole content of the clipboard is pasted to the location you have browsed to.

Link **Remove all**: to clear the clipboard

Link **Download all**: to bulk-download the documents and spaces that you have copied.

Note: The 'Download all' function has a set limit (capacity used and remaining display at the bottom of the Clipboard). To be able to download larger files, you will need to use the 'simple' download for individual files.



We copy to "Wild flora" the subspace "Mountains" of space "Endangered species"

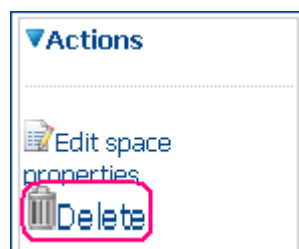
*In selecting a space, you copy the container, the subspaces and all of the content:*

**Copy** only keeps the current version of the document

**Cut** moves the document and its history

### Delete contents or spaces

From the **View details** icon next to the title of the space or content



If the library is configured for this action, click the **delete** icon (🗑️) beside the title of the space or content.

### ***Update via auto-upload***

You can schedule automatic updates of your documents from an FTP server.

#### **Who may auto-upload contents?**

If you may upload to the Library, you may auto-upload a set of documents. The following roles may schedule automatic updates:

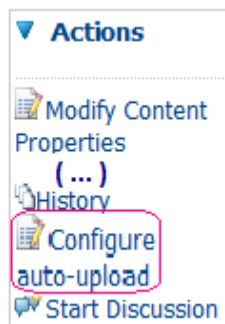
- ✓ Administer
- ✓ Full edit
- ✓ Manage own

#### **Configure the auto-upload**

You will

- ✓ Enable the auto-upload
- ✓ Configure the automatic update

From the **View details** icon next to the title of the document you want to update:



As a pre-requisite you need to have your own FTP server configured.

*Auto-upload example:*

*We want to update our series "My cat is a reporter", every day with a new sequence. The first sequence is a .doc document reading 1.0 as version label.*

We launch the action Configure auto-upload from the action list of the document-properties page.

We fill in the form with all of the parameters required and allow the auto-upload by ticking [enable auto-upload](#).

Library > Public at large > Chat reporter jeudi5 juillet 2012.doc

### Configure auto-upload

Configure auto-upload for the current document

**Status:**

Auto-upload is currently **enabled** for this document.

Status:  
☒ Select to enable / unselect to disable

Configure auto-upload:

FTP host: 134.176.85.44  
FTP port: 13

Path to file: /CHAT REPORTER.doc

Login: newspaper1  
Password: ●●●●●●●●  
Test connection

File should be uploaded: Day: Every day at Hour: 5

Auto extract: ☐ Auto extract archive in case of ZIP file  
Job notifications: ☒ Select to enable / unselect to disable  
Email recipients: DIGIT-CIRCABC-SUPPORT@ec.europa.eu  
Use comma in case of multiple addresses

Ok  
Cancel

**The document will be automatically updated every morning at 5:00**

When the automatic update is complete an e-mail will be sent to the defined recipients. If you have to import a zip archive, as a periodic update, you can choose to automatically extract the zipped files after upload.

### Suspend or cancel the auto-upload

I want to stop the repeated update of my document...  
I have made a mistake in choosing the file for update...

- You **can deactivate the auto-upload**.

**Status:**

Auto-upload is currently **disabled** for this document.

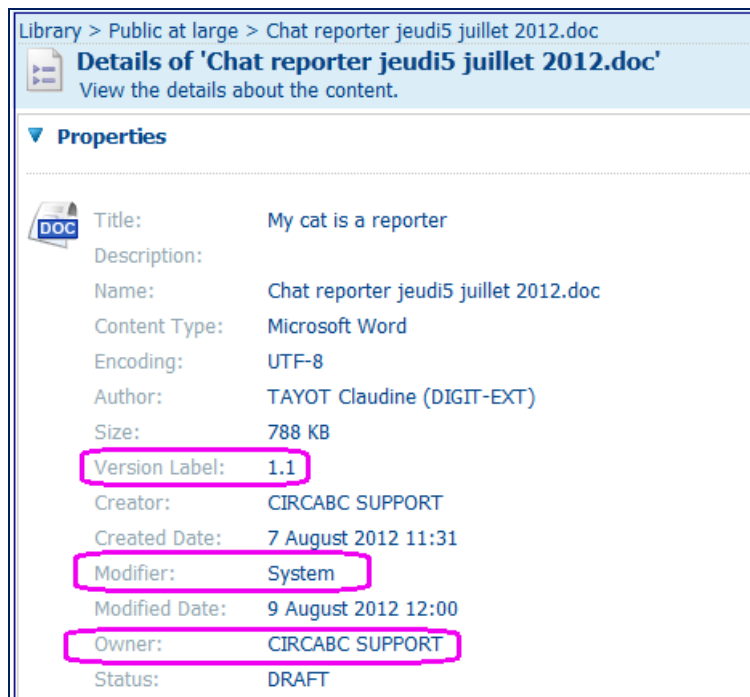
Status:  
☐ Select to enable / unselect to disable

To definitively cancel the auto-upload, you will contact a leader of your interest-group or any administrator of the Library.

### Results of the auto-upload

The initial file is replaced by the updated file

The version number is upgraded

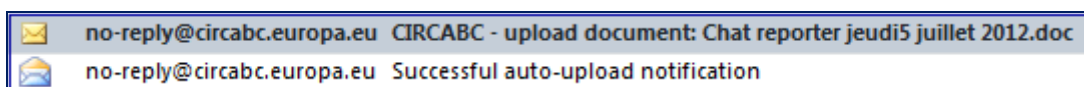


The screenshot shows a web interface for document management. At the top, a breadcrumb trail reads 'Library > Public at large > Chat reporter jeudi5 juillet 2012.doc'. Below this is a header section titled 'Details of 'Chat reporter jeudi5 juillet 2012.doc'' with a sub-link 'View the details about the content.' The main content area is titled 'Properties' and contains a list of document metadata. The following table represents the data shown in the screenshot:

| Property       | Value                                 |
|----------------|---------------------------------------|
| Title:         | My cat is a reporter                  |
| Description:   |                                       |
| Name:          | Chat reporter jeudi5 juillet 2012.doc |
| Content Type:  | Microsoft Word                        |
| Encoding:      | UTF-8                                 |
| Author:        | TAYOT Claudine (DIGIT-EXT)            |
| Size:          | 788 KB                                |
| Version Label: | 1.1                                   |
| Creator:       | CIRCABC SUPPORT                       |
| Created Date:  | 7 August 2012 11:31                   |
| Modifier:      | System                                |
| Modified Date: | 9 August 2012 12:00                   |
| Owner:         | CIRCABC SUPPORT                       |
| Status:        | DRAFT                                 |

**The owner remains the same**

Optionally, a notification is sent to inform you that the auto-upload is completed.



The screenshot shows an email notification interface. It contains two lines of text, each preceded by an email icon. The first line is from 'no-reply@circabc.europa.eu' with the subject 'CIRCABC - upload document: Chat reporter jeudi5 juillet 2012.doc'. The second line is also from 'no-reply@circabc.europa.eu' with the subject 'Successful auto-upload notification'.



## Manage multilingual editions

In CIRCABC you can work in your preferred language and create multilingual documents from the "source" content (also called [pivot translation](#)) and its translations.

### Which languages for CIRCABC?

#### The User Interface

The User Interface is translated into the official languages of the European Union. These are ordered alphabetically and coded according to the ISO ["codes for the representation of names of languages"--Part 1: Alpha 2 codes \(ISO 639-1, alpha-2\)](#).

#### The content items

Your documents can be created in the languages represented by the [ISO codes 639-1, alpha-2 code](#).

The languages are sorted alphabetically, in the following order:

- ✓ the official languages of the European Union
- ✓ the official languages of the candidate countries
- ✓ all the other languages listed under ISO 639-1, alpha-2

### How can I set my language preferences?

You can set your own linguistic profile by specifying:

- ✓ the language in which you would like to read the menus
- ✓ the language in which you would like to read the contents

From anywhere in the [Interest Group](#)

[Administration](#) > [My account](#)

**User Options**  
Content Language Filter:   
Language

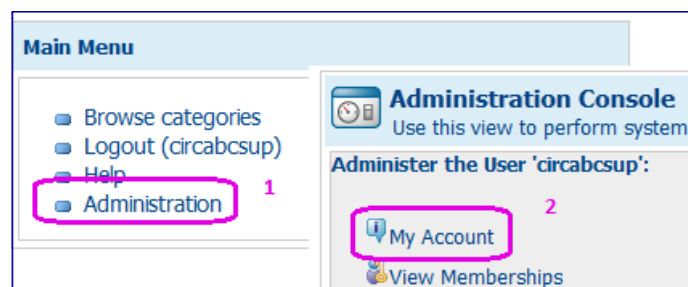
### Selecting the language of the user interface

- ✓ [Whether or not logged-in](#), you can change the language of the user interface from the language list in the upper right corner of the page.

[Search](#) | [Contact](#) | [Legal notice](#) | [English \(en\)](#)

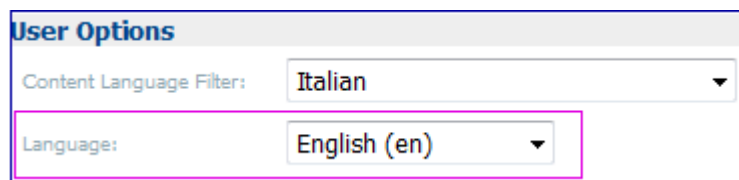
Change the language of the user interface, temporarily

- ✓ If logged-in, you may change the language of the user interface via the Administration console > My account menu:



Update your language profile

Then choose [Edit your CIRCABC account](#)

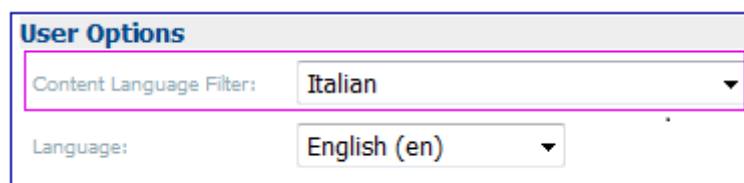


Save your preferred user-interface language

### ***Selecting a language for the display of contents***

[Edit your CIRCABC account](#) also allows you to read the contents in your favourite language. For that, you will set a **Content Language Filter**. Note that **you have to be logged in** to perform this action. If the document is not available in the selected language, the pivot language version will be displayed.

You can choose a Content Language Filter via the menu [Administration](#), option [My account](#), then [Edit your CIRCABC account](#).



*I have to check all the translations of a document. How can I achieve that?*

*- "**All languages**" is the option you need:*

|                          |               |   |
|--------------------------|---------------|---|
| Content Language Filter: | All Languages | ▼ |
|--------------------------|---------------|---|

*In so doing you see all of the language versions of the content.*

## ***Dealing with multilingual documents***

By-default, the documents are not multilingual. The multilingual feature acts as a link between different translations of the same document.

By becoming multilingual, the content item is converted to a sort of container hosting several documents, their own properties and their relationship.

*In a multilingual document, you can see*  
*- a **pivot translation** (the source or original document)*  
*- all of the **translations** relating to this pivot translation (the related translations)*

## ***Making multilingual***

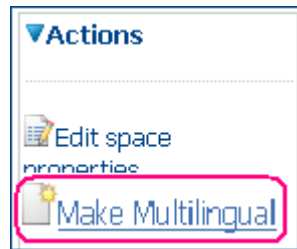
### **Who can make a document multilingual?**

Multilingual versions can be created by those who are granted any of the following rights over the Library:

- ✓ Manage own
- ✓ Full-edit
- ✓ Administer

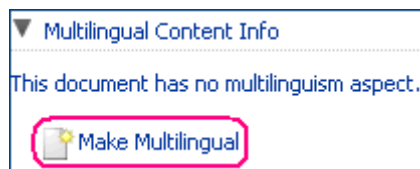
### **How to make a document multilingual?**

From the **View details** icon next to the title of the content



If the library is configured with this action, click the **Make multilingual** icon (🌟) beside the title of the content item.

**"Make multilingual"** can also be launched from the **Multilingual Content Info** pane in the document properties.



**Make multilingual via the "Multilingual content info" pane**

Having followed the link **Make multilingual**, you are requested to describe the multilingual document. **The author and language are those of the pivot translation.**

Note: the pivot translation is the source document, that is to say the original on which the other translations are based.

A screenshot of a 'Make Multilingual' dialog box. The title bar says 'Make Multilingual' and the subtitle is 'Transform this document as a multilingual document.' The dialog is divided into two sections: 'Common Multilingual Content Properties' and 'Other Options'. In the first section, there are two fields: 'Author:' with the value 'DGeniv-PE' and 'Language:' with a dropdown menu showing '<Select a language>'. In the second section, there is a checkbox 'Add translation when this dialog closes.' which is unchecked, and two radio buttons: 'With content' (selected) and 'Without content (just translation information)'.

**You must mention an author and a language, then press OK**

When complete, the [Multilingual Content Info](#) pane shows information relating to the source document. **This information will be shared by all the future translations.**

| Multilingual Content Info |             |
|---------------------------|-------------|
| Properties                |             |
| Author:                   | DG ENV - PE |
| Version Label:            | 1.0         |
| Auto Version:             | Yes         |
| Pivot translation:        | Italian     |
| Security ranking:         | PUBLIC      |
| Expiration date:          |             |

**Properties of the multilingual document**

The version label applies to the whole multilingual document.

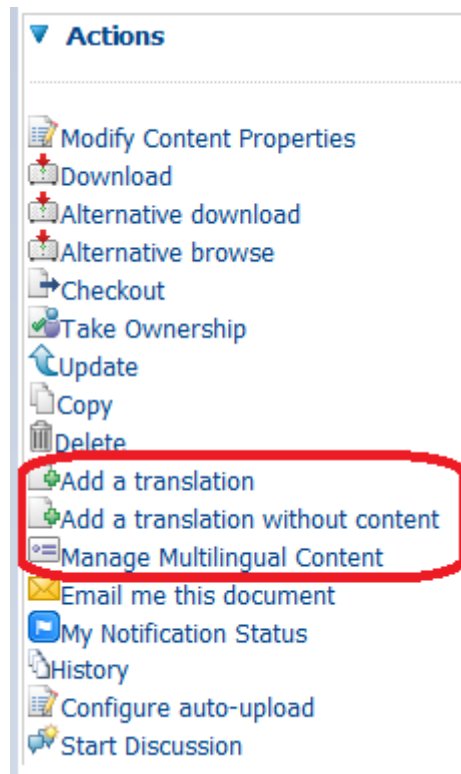
A second area appears in the [Multilingual Content Info](#) pane. This is a reference list of all the translations you have added to your multilingual document.

| ▼Related Translations                                                                                  |            |                                    |
|--------------------------------------------------------------------------------------------------------|------------|------------------------------------|
| Name ▼                                                                                                 | Language ▾ | Actions                            |
|  com2003_0572it01.pdf | IT         | <a href="#">Details of content</a> |
| Page 1 of 1           |            |                                    |

**At this stage, the list contains only one item**

New actions become available on the [View details](#) page. These are:

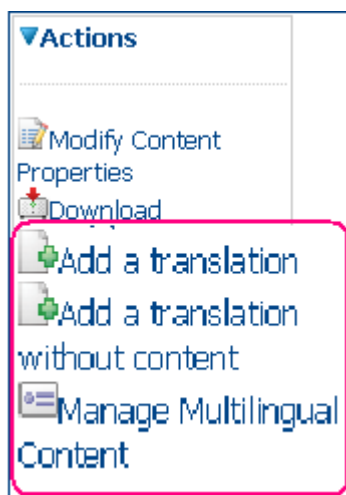
- ✓ Add a translation
- ✓ Manage multilingual content



Other actions substitute **Make multilingual**

### *Adding translations*

From the **View details** icon next to the title of any translation  
Action **Add a translation**  
or  
**Manage multilingual content > Add a translation**



If the library is configured with this action, click the **Add translation** icon (📄➕) beside the title of the content item.

**Add translation** is also available from the **Make multilingual** dialog:

A screenshot of a dialog box titled 'Make Multilingual'. It contains a subtitle 'Transform this document as a multilingual document.' and two sections: 'Common Multilingual Properties' and 'Other options'. In the 'Common Multilingual Properties' section, there are two fields: 'Author:' with the value 'Lenôtre' and 'Language:' with a dropdown menu showing 'French'. In the 'Other options' section, there is a checkbox labeled 'Add translation when this dialog closes.' which is checked. The checkbox and its label are highlighted with a red rectangular box.

**Add translations while making multilingual**

### How to add a translation with content

First, make sure that the content where you are about to add a translation is really multilingual. If not, make it multilingual following the "[Make multilingual](#)" procedure.

Launching [Add translation](#) displays this page:

**Upload Content**

**1. Locate content to upload**

C:\Documents and Settings\tayotc\l\Desktop\Slovénie-Lipica horses.jpg

**2. Select a language**

Slovenian

**3. Upload options**

☒ Disable the notification mechanism for this upload.

**4. Click upload**

**Uploaded files**

| Name                         | Notification Disabled | Language | Actions                                                                               |
|------------------------------|-----------------------|----------|---------------------------------------------------------------------------------------|
| Bouturage de l'hortensia.pdf | true                  | es       |  |

**Repeat steps 1-4 as many times as needed**

Repeat steps 1 to 4 until all of the translations have been added, then click [OK](#) on the upper right hand side.

After upload, the translations will appear in the **Related Translations** section of **Multilingual Content Info**.

**▼ Multilingual Content Info**

Name: Fisheries\_boats.jpg

Author: Baboo

Version Label: 1.0

Pivot translation: French

Security Ranking: PUBLIC

Expiration Date:

**▼ Related Translations**

| Name ▼                                                                                                         | Language ▾ | Actions            |
|----------------------------------------------------------------------------------------------------------------|------------|--------------------|
|  Bouturage de l'hortensia.pdf | ES         | Details of content |
|  Fisheries_boats.jpg          | FR         | Details of content |
|  Slovénie-Lipica horses.jpg   | SL         | Details of content |

In the **Properties** and **Multilingual Content Info** areas, each translation;

- ✓ includes its own properties
- ✓ shares properties with the other translations; these shared characteristics are grouped within **Multilingual Content Info**.

#### Displaying the properties of a translation

From the **View details** icon next to the title of any translation  
or  
via

View details > details page: section multilingual content info > related translations pane > **details of content**

The details page shows the following areas:

- ✓ Properties
- ✓ Notification information
- ✓ **Multilingual content info** (including **Related translations**)
- ✓ Version History
- ✓ Actions

Note that the version history only refers to the currently displayed translation. The version label of the whole multilingual edition is shown in **Multilingual content info**.



*Multilingual content info includes:*  
- **properties** shared by all the translations  
- the list of all the related **translations**



The properties are common to the whole group of translations

## Displaying translations

### How to display translations

You can reach the full text of each translation starting from various locations:

#### From the "Content items" area of the parent-space page

Proceed as for any other content.

#### From the "Details" page

Via the file format icon or by following one of the links "download" or **"alternative download"** (the latter is highly recommended if you are using any version of Internet explorer prior to IE9)



Download translation through the "file format" icon

You can also download via the language code or file name in **Related translations**.

| ▼Related Translations                                                                                                                                                                                                                                                                                                                                 |            |                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|--------------------|
| Name ▼                                                                                                                                                                                                                                                                                                                                                | Language ▾ | Actions            |
|  BirdsFR2.1.pdf                                                                                                                                                                                                                                                      | FR         | Details of content |
| Page 1 of 1   1   |            |                    |

Download translation from "related translations"

### Through "Manage multilingual content"

Select **Manage multilingual content** from the **Actions** list of any translation of the original document.

| ▼Actions                                                                                                             |  |
|----------------------------------------------------------------------------------------------------------------------|--|
|  Modify Content                     |  |
|  Properties                         |  |
|  Download                           |  |
|  <b>Manage Multilingual Content</b> |  |

Download through the link of your choice:

- ✓ File name
- ✓ Language code
- ✓ "View" action

| ▼ Translations                                                                                     |            |         |
|----------------------------------------------------------------------------------------------------|------------|---------|
| Name ▼                                                                                             | Language ▾ | Actions |
|  BirdsFR2.1.pdf | FR         | View    |

Displaying a translation through "Manage multilingual content"

### Displaying translations in your favourite language

If you have not set any language preference, **each translation is displayed with its own language code**.

| ▼ Content                                                                                                       |    |                             |           |                       |                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------------------------------------------------------------|----|-----------------------------|-----------|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name ▼                                                                                                          |    | Title                       | Size      | Modified              | Actions                                                                                                                                                                                                                                                                                                                                                 |
|  c_16820070720bg00340037.pdf | BG | c_16820070720bg00340037.pdf | 112.17 KB | 10 October 2007 10:07 |     |
|  c_16820070720hu00340037.pdf | HU | c_16820070720hu00340037.pdf | 95.15 KB  | 10 October 2007 10:10 |     |
|  enzymes_ESC opinion.pdf     | EN | c_16820070720en00340037.pdf | 79.48 KB  | 10 October 2007 09:14 |     |

Displaying translations through filter "all languages"

Now, let us imagine that you prefer reading the multilingual document in Hungarian. You select "Hungarian" from the **Content Language Filters** list (accessible through menu "Administration" > "My account"). Once done, you display the multilingual document again:

| ▼ Content                                                                                                     |                             |          |                       |                                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------|-----------------------------|----------|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name ▼                                                                                                        | Title                       | Size     | Modified              | Actions                                                                                                                                                                                                                                                                                                                                         |
|  c_16820070720hu00340037.pdf | c_16820070720hu00340037.pdf | 95.15 KB | 10 October 2007 10:10 |     |

**Hungarian is the Content language filter**

Only the Hungarian translation appears. No language code is added.

#### *How to view the other related translations*

- You can access them from either **Related translations** (content details > Multilingual content info) or **translations** (via Manage multilingual content)

### **Modifying a translation**

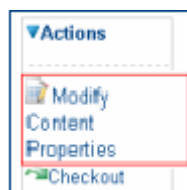
Text and properties can be modified for multilingual documents.

#### **Who can modify a translation?**

Those with rights to modify a document can modify translations (refer to **Whom is the Library intended for** on page 15).

#### **Modifying the properties of a translation**

From the **View details** icon next to the translation to be edited  
Action **Modify Content Properties**



If the library is customised with this action, click the **Modify Content Properties** icon () beside the title of the translation.

Most data can be changed as for any non-multilingual documents.

## Automatic changes

### Related translations

The list of related translations is automatically updated whenever you

- ✓ add or remove a translation
- ✓ change the name of a translation
- ✓ replace the language assigned to a translation

*For example, we change the properties of the document c\_16820070720hu00340037.pdf and replace Hungarian with Finnish. The list of related translations will look like the figures below:*

| Name ▼                                                                                                        | Language ▾ |
|---------------------------------------------------------------------------------------------------------------|------------|
|  c_16820070720bg00340037.pdf | BG         |
|  c_16820070720hu00340037.pdf | <b>HU</b>  |

Related translations before changing language in the translation properties

| Name ▼                                                                                                          | Language ▾ |
|-----------------------------------------------------------------------------------------------------------------|------------|
|  c_16820070720bg00340037.pdf | BG         |
|  c_16820070720hu00340037.pdf | <b>FI</b>  |

Related translations after changing language in the translation properties

### Version history

The Version label is automatically incremented as soon as the translation has been checked in.

#### Checking out a translation

This action is similar to checking out any content that is not multilingual. See "[Check out content and check in](#)" on page 25.

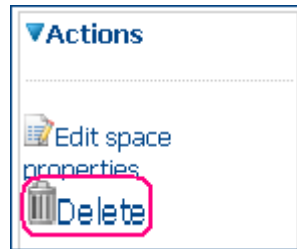
You have just loaded a new version of a translation? Take a look at the **version number in Version label** (see the translation properties). This has been incremented.

Now check the **version number of the whole group of translations** (in [multilingual content info](#)). This is not changed.

[This will be incremented only if you create a new edition](#) (shot of a group of translations at a time).

### Deleting a translation

From the **View details** icon next to the title of the translation



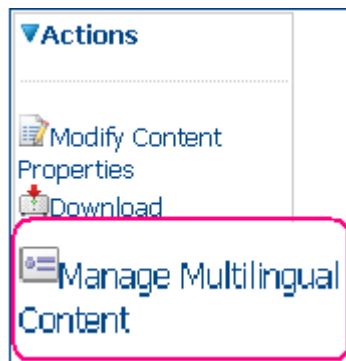
If the library is customised with this action, click the **delete** icon (🗑️) beside the title of the translation.

Note that **you cannot delete the pivot translation** as long as there are related translations.

Conversely, deleting all of the related translations enables you to clear the pivot translation (the Delete icon (🗑️) becomes available from the **Details** page of the pivot translation).

### Managing the multilingual content

From the **View details** icon next to the title of any translation



Remember that the **multilingual content** represents information common to both the original pivot document and all of its translations.

*The "Multilingual content" area deals with the concept of **edition**. An edition could be defined as the representation of a group of translations at a given time. This means that **any action performed over the multilingual content affects the whole group of translations.***

Having selected **Manage multilingual content**, you access a page showing:

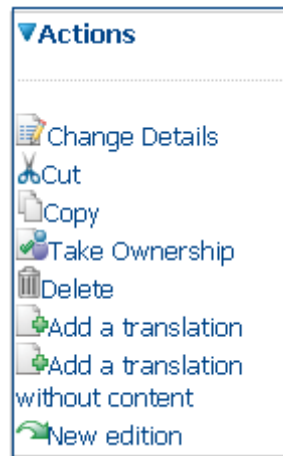
- ✓ The **properties** of the multilingual content

- ✓ The list of the [translations](#) of the original content
- ✓ The [edition history](#) (history of the successive versions of the multilingual document)
- ✓ An [action](#) list



**Manage multilingual content**

You can perform the actions listed below:



### **Modifying the properties of the multilingual content**

Follow

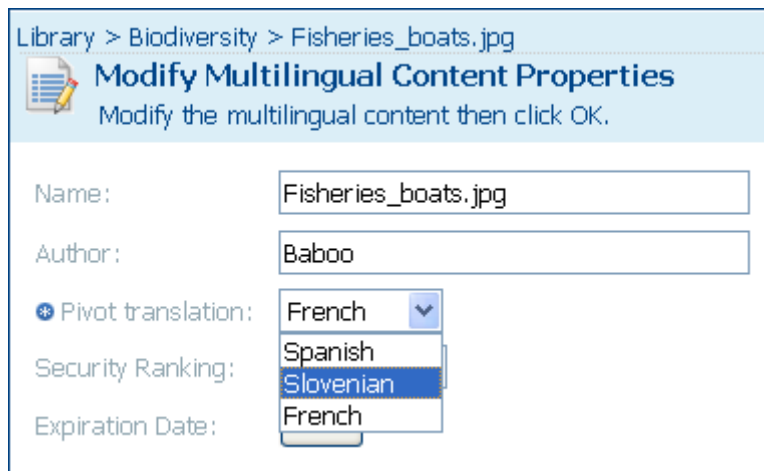
[View details](#) > [Manage multilingual content](#) > Action **Change Details**

The following properties can be modified:

- ✓ name
- ✓ author
- ✓ pivot translation
- ✓ security ranking
- ✓ expiration date

*In the example below, we change the language of the "pivot translation".*

The language of each [related translation](#) is listed beside [Pivot Translation](#). We select a language and click on [OK](#) to confirm the choice.



Library > Biodiversity > Fisheries\_boats.jpg

**Modify Multilingual Content Properties**  
Modify the multilingual content then click OK.

Name: Fisheries\_boats.jpg

Author: Baboo

\* Pivot translation: French

Security Ranking: Slovenian

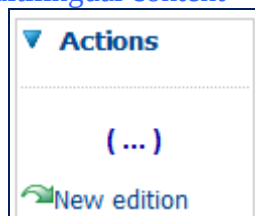
Expiration Date: French

**How to change the original language**

### Creating a new edition of the multilingual document

From the [View details](#) icon next to the title of any translation

[Manage multilingual content > New edition](#)



The **new edition** of a multilingual document is a new group of translations of a same document. Therefore it remains a multilingual document.

#### **Reminder...**

An **edition** is a representation of a group of translations at a given time.

#### **How to do it?**

Any of the translations grouped in the current edition may substitute the current pivot translation as the source document of the new edition. All of the other translations are excluded from the new edition. They are archived in the [Edition history](#).

The "**new edition**" dialog is launched:

**New Edition Dialog**  
This dialog helps you to create a new edition of a multilingual document.

**Edition options**

Edition Notes: new set for countries having just joined our international festival

Minor Change: ☒

**Choose the content item you wish to create the new edition from**

New pivot: Slovénie-Lipica horses.jpg  
Bouturage de l'hortensia.pdf  
Slovénie-Lipica horses.jpg  
Fisheries\_boats.jpg

Finish  
Cancel

**Building a new edition from edition 1.0 of a multilingual document**

You are requested for [providing the pivot translation](#) of your new edition from the translations existing in Edition1.0.

If you check [minor change](#), the version will be incremented from n.x to n.x+1 (from 1.0 to 1.1, for instance). Otherwise it will change from n to n+1 (from 1.0 to 2.0).

Press **Finish**, and the new edition is saved.



View of the resulting multilingual details:

 **Manage Multilingual Content for 'Slovénie-Lipica horses.jpg'**  
This page allows you to manage multilingual content.

**▼ Properties**

Title: Fishery

Description:

Name: Slovénie-Lipica horses.jpg

Author:

Version Label: 2.0

Pivot translation: Slovenian

Security Ranking: PUBLIC

Expiration Date:

**▼ Translations**

| Name ▼                                                                                                       | Language ▾ |
|--------------------------------------------------------------------------------------------------------------|------------|
|  Slovénie-Lipica horses.jpg | SL         |

**▼ Edition History**

| Edition ▾ | Notes                                                               |
|-----------|---------------------------------------------------------------------|
| 2.0       | additional translations                                             |
| 1.1       | new set for countries having just joined our international festival |
| 1.0       |                                                                     |

**Two new editions; one of them brings minor changes**

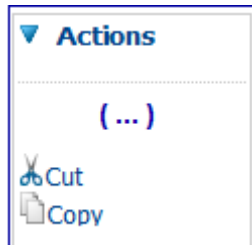
- ✓ The new edition is ready to receive translations based on the current pivot translation
- ✓ The "Edition history" has been incremented. It contains information on each edition
- ✓ The multilingual properties are those of the pivot translation

*The Edition 1.0 group of documents are not lost; you can access them through the **Edition History**. Click the relevant "**View details**" icon in the **Actions** column.*

## Copy or cut multilingual content

From the **View details** icon next to the title of any translation

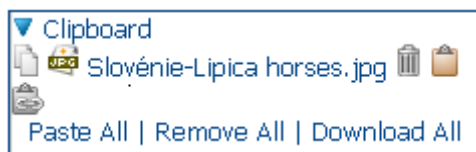
Manage multilingual content > **Copy**



The whole group of translations is copied at a time. In case of a multi-edition, however:

- ✓ **copy** keeps only the current edition
- ✓ **cut** moves the full document (content, properties and every version).

The Clipboard shows the pivot translation only:



Once you have browsed to the target-space, press on the **paste** icon (📋).

The multilingual document is pasted along with all of its translations.

The resulting copy has the same pivot translation as the source document.

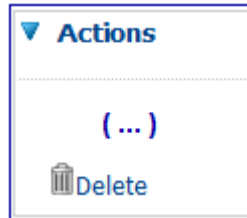
*If you use **copy/paste**:  
The **Edition history** starts from 1.0 again*

*If you use **cut/paste**:  
The Edition history lists all the versions that existed before cutting.*

## Delete multilingual content

From the **View details** icon next to the title of any translation

Manage multilingual content > **Delete**



Deleting multilingual content deletes

- ✓ the whole group of translations
- ✓ every edition

## Establish links

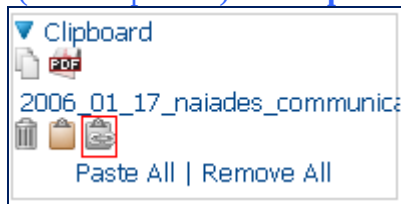
### Create and manage links to contents

#### Making links

It is important to keep in mind that the links must point to documents **inside** your Interest Group.

From the [View details](#) icon next to the title of the space to be copied:

Copy > (from clipboard) > icon **paste as link**



A link is built and pasted in the chosen location. It is titled [link to \(...\)](#) and is symbolised with the icon "🔗".

| Content                                                  |                                                    |      |
|----------------------------------------------------------|----------------------------------------------------|------|
| Name                                                     | Title                                              | Size |
| 🔗 Link to<br>2006_01_17_naiades_communication_it.pdf.url | Link to<br>2006_01_17_naiades_communication_it.pdf | 0 KB |

A new link is available from the library

*Linking to a translation of multilingual documents is possible.  
- Note that these links will be lost when a new edition of the related multilingual document is created.*

#### Viewing and editing the properties of a link

Links have a limited set of properties and actions. Among other specific properties, we can see in [link destination](#) the location of the content linked to.

The properties and actions can be viewed on the link's [view-details](#) page ("🔗" icon).



Link properties displayed on the "view details" page

The actions that can be performed over a link depend on the role defined in the library.

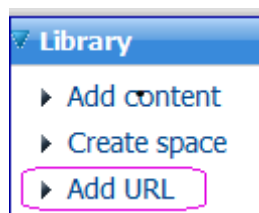
### ***Downloading through links***

To download the linked document, click on the name or title of the link.

### ***Editing links***

You can [move](#), [copy/paste](#) or [delete](#) links. Actions like making multilingual or versioning are irrelevant.

*Linking to an external website can be done using **Add URL** from the Library menu.*



## ***Download or upload documents in bulk***

### ***Bulk-download documents from the Library***

#### ***Who may bulk-download?***

**Access** is the minimum right required to be able to bulk download.

#### ***What can be bulk-downloaded?***

The following can be bulk-downloaded:

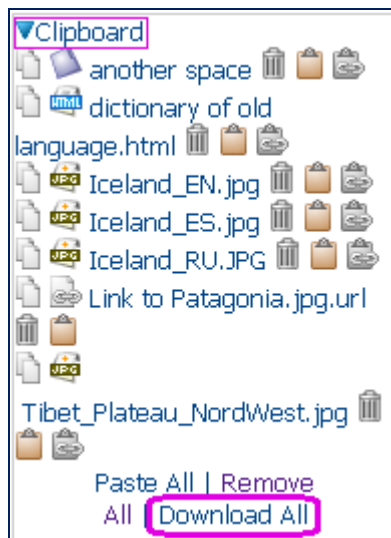
- ✓ spaces created in the Library
- ✓ non multilingual documents
- ✓ translations
- ✓ links

#### ***What you may not bulk-download:***

- the whole Library
- forums, not even single posts
- content with a security ranking set to "internal" or "limited"

#### ***How to bulk-download?***

- ✓ **Select and copy** documents and/or spaces from any part of the library
- ✓ Go to the **clipboard** (in the left hand menu) where the items are temporarily stored. At the bottom, you find the link **Download all**
- ✓ Click **Download all** to create a zip archive, titled **Download.zip**.



**We bulk-download a space, a URL, translations, a link and a single document**

Note: The 'Download all' function has a set limit (capacity used and remaining display at the bottom of the Clipboard). To be able to download larger files, you will need to use the 'simple' download for individual files.

The file "**Download.zip**" contains:

- ✓ An index file (text file containing the properties of each downloaded document).
- ✓ Every downloaded document

| Name                            | Type           |
|---------------------------------|----------------|
| index.txt                       | Text Document  |
| introduce charte-reg-minor.doc  | Microsoft W... |
| Tibet_Plateau_NordWest.jpg      | JPEG Image     |
| Shinkansen_S500.jpg             | JPEG Image     |
| Patagonia.jpg                   | JPEG Image     |
| Iceland_RU.JPG                  | JPEG Image     |
| Iceland_ES.jpg                  | JPEG Image     |
| Iceland_EN.jpg                  | JPEG Image     |
| dictionary of old language.html | HTML Docum...  |

"Download.zip" contains the index file plus downloaded contents

| Name                            | Type           | Modified         | Size    | Ratio | Packed  | Path                               |
|---------------------------------|----------------|------------------|---------|-------|---------|------------------------------------|
| index.txt                       | Text Document  | 24/02/2009 14:22 | 1.371   | 56%   | 597     |                                    |
| introduce charte-reg-minor.doc  | Microsoft W... | 24/02/2009 14:22 | 33.792  | 82%   | 5.918   | Library\Clo samples\another spa... |
| Tibet_Plateau_NordWest.jpg      | JPEG Image     | 24/02/2009 14:22 | 41.972  | 0%    | 41.974  | Library\Clo samples\}              |
| Shinkansen_S500.jpg             | JPEG Image     | 24/02/2009 14:22 | 19.781  | 5%    | 18.720  | Library\Clo samples\another spa... |
| Patagonia.jpg                   | JPEG Image     | 24/02/2009 14:22 | 164.794 | 16%   | 139.244 | Library\}                          |
| Iceland_RU.JPG                  | JPEG Image     | 24/02/2009 14:22 | 33.706  | 1%    | 33.373  | Library\Clo samples\}              |
| Iceland_ES.jpg                  | JPEG Image     | 24/02/2009 14:22 | 32.709  | 1%    | 32.387  | Library\Clo samples\}              |
| Iceland_EN.jpg                  | JPEG Image     | 24/02/2009 14:22 | 32.408  | 1%    | 32.179  | Library\Clo samples\}              |
| dictionary of old language.html | HTML Docum...  | 24/02/2009 14:22 | 257     | 24%   | 196     | Library\Clo samples\}              |

Each document of a space bulk-downloaded is listed separately

We have bulk-downloaded a link set to document "Patagonia". The file "Download.zip" presents the linked-to document (see figure above, document named "Patagonia.jpg").

*What happens if there is a **confidential document** among the items to be bulk-downloaded?*

***The confidential document is ignored** while the other items are downloaded.*

## ***Import to the Library***

*How can I upload a number of documents in one batch?  
- You can **import** them. The import function is a **delayed bulk-upload**.*

The options "Import" and "Bulk-upload" have been merged together. Simply use the command "Import" to bulk-upload documents (with or without adding document metadata).

### ***Who may import contents or spaces with content?***

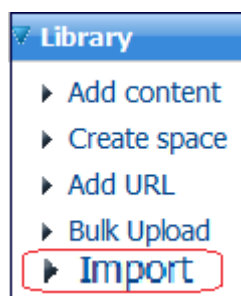
Users granted any of the roles below may import content:

- ✓ Administer
- ✓ Full edit
- ✓ Manage own

The import is limited to 20 MB

### ***How can I import contents or spaces with content without adding specific document metadata?***

From the [Library](#) or from the [space where you want to import](#):



Use "Import" to bulk-upload contents or spaces with content.

[You prepare a zip archive containing the folders and/or documents you intend to upload together.](#)



The archive in illustration consists of a folder with a subfolder and contents. The subfolder includes a document.

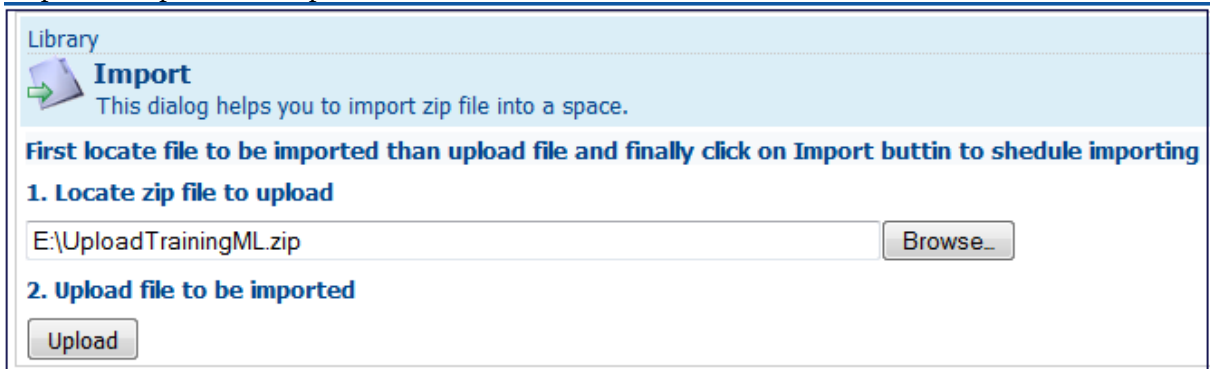
| Name                                                                                            | Size    |
|-------------------------------------------------------------------------------------------------|---------|
|  Planes        | 20 672  |
|  MeinHaus.doc  | 38 912  |
|  MyCar.pdf     | 173 500 |
|  MaVoiture.pdf | 173 500 |
|  MiCoche.pdf   | 173 500 |
|  MeinAuto.pdf  | 173 500 |

We import this archive to the space titled "Claudine".

We open space Claudine and then [click on "Import"](#) ("main menu" at left-hand)

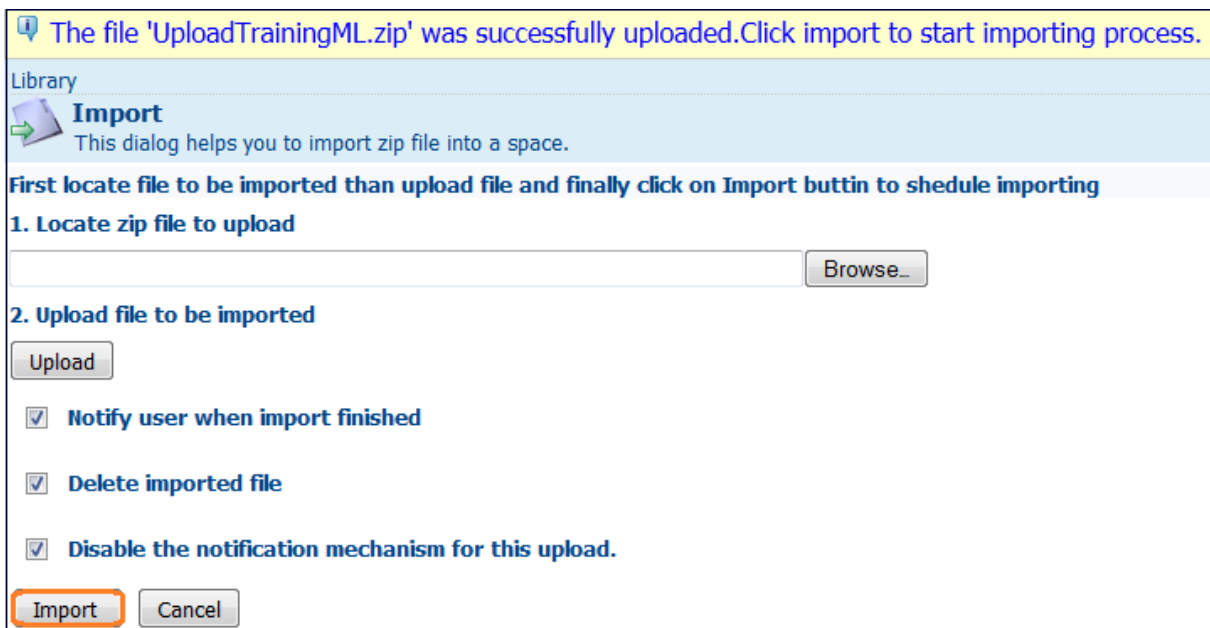
We are requested for providing a file, first. Then, we run the upload:

Step 1: we upload the zip archive.



We must use zip archives

Step 2: we run the import

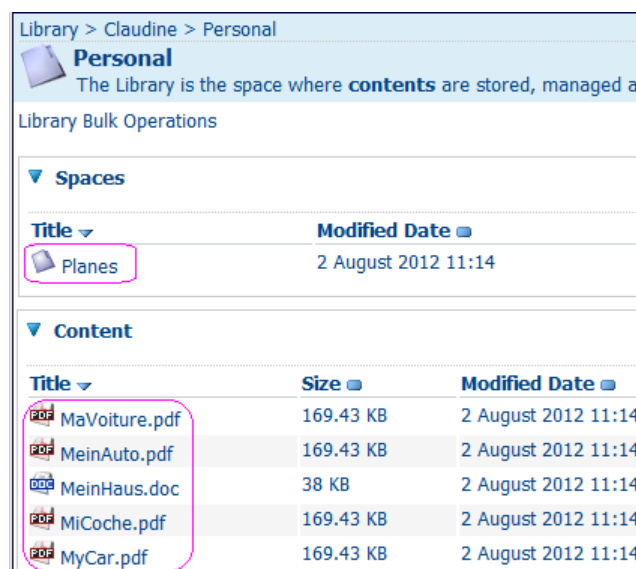


Click to "Import"

We set the option preferences:

- ✓ We receive an email informing that the import has been completed. To disable such notification, we **uncheck the box "Notify user when the import finished"**.
- ✓ CIRCABC's default behaviour consists in deleting the original archive once the folders and documents have been extracted to the target space. *If you want to keep the original archive beside the extracted files, **uncheck the box "Delete imported file"***
- ✓ Notifications are sent, by default. If we do not want to notify users about this upload, we **uncheck the box "Disable the notification mechanism for this upload"**

**Note:** The job is not finished - it has just started! The task of extracting files from the archive will be performed *in the background*. You can continue working in CIRCABC or even log out.



| Library > Claudine > Personal                                             |                     |                     |
|---------------------------------------------------------------------------|---------------------|---------------------|
| <b>Personal</b>                                                           |                     |                     |
| The Library is the space where <b>contents</b> are stored, managed and... |                     |                     |
| Library Bulk Operations                                                   |                     |                     |
| ▼ Spaces                                                                  |                     |                     |
| Title ▼                                                                   | Modified Date ▾     |                     |
| Planes                                                                    | 2 August 2012 11:14 |                     |
| ▼ Content                                                                 |                     |                     |
| Title ▼                                                                   | Size ▾              | Modified Date ▾     |
| MaVoiture.pdf                                                             | 169.43 KB           | 2 August 2012 11:14 |
| MeinAuto.pdf                                                              | 169.43 KB           | 2 August 2012 11:14 |
| MeinHaus.doc                                                              | 38 KB               | 2 August 2012 11:14 |
| MiCoche.pdf                                                               | 169.43 KB           | 2 August 2012 11:14 |
| MyCar.pdf                                                                 | 169.43 KB           | 2 August 2012 11:14 |

Later, all the documents and their structure are ready for reading

*I am waiting and waiting... The files are not extracted from the archive.  
What's happened?*

*- There is an error somewhere (in the index file if you provided one) or some file names are not handled well (characters not recognised, for instance – é, è, ç...) or the file or space already exists. Correct and try again.*

## ***How can I import contents or spaces with content and add specific document-metadata?***

Go to the space where you want to add content. Click "Import" and provide a zip archive with an index file. CIRCABC will analyse the content of your archive:

- ✓ if you have omitted the index file, a simple "import" is completed. The zip archive is loaded and the files are extracted automatically. If need be, CIRCABC creates new spaces (after the structure of your archive).
- ✓ if the archive contains an index file in text-tab-delimited format, CIRCABC reads it and adds the document metadata where requested.

*Can I manage my multilingual documents through the import?  
- Making an index file allows you to **add translations** to an existing multilingual edition. It also helps loading a full multilingual document comprising an original version and several translations*

### **You define the index file**

You define the **index file** which contains the properties specific for each of the documents to be imported. You put it at the root of the archive.

This is a **tab-delimited text** file. You can make it using a spreadsheet (Excel, etc.). You can as well re-use the index file provided by some previous bulk-download. It must be called **index.txt**.

This index looks like a table:

- ✓ columns list the names of the properties of the documents to be uploaded
- ✓ rows contain the values of these properties.

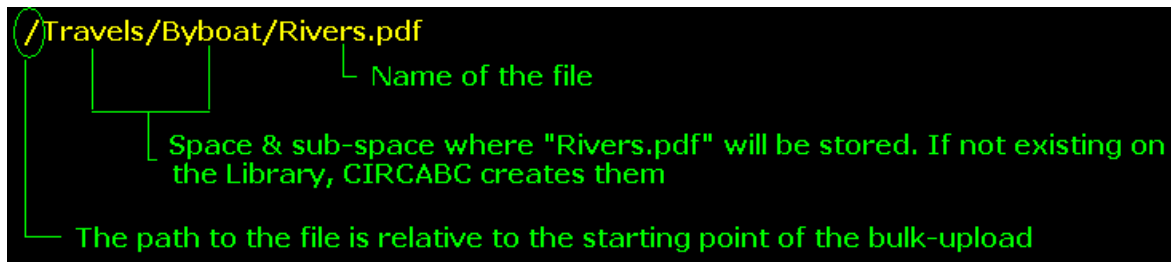
| NAME                                 | AUTHOR     | STATUS | SECRANK | KEYWORDS                             |
|--------------------------------------|------------|--------|---------|--------------------------------------|
| /Travels/Byboat/Rivers.pdf           | Fisher     | DRAFT  | PUBLIC  | (en) tourism;<br>(en) inland sailing |
| /Travels/Byboat/Lakes.pdf            | Tartarella | FINAL  | PUBLIC  |                                      |
| /Travels/Byplane/Enjoyyourflight.doc | Arrow      | DRAFT  | PUBLIC  | (en) Europe                          |

As building the index, **you only key the properties you need.** You can choose among the properties listed below:

| Properties common to every documents |                                                                                                                                                                                                                |
|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME                                 | Name of the file to be uploaded and its path in the archive (mandatory)                                                                                                                                        |
| TITLE                                | Title of the document to be uploaded                                                                                                                                                                           |
| DESCRIPTION                          | Description of the document                                                                                                                                                                                    |
| AUTHOR                               | Author of the document                                                                                                                                                                                         |
| KEYWORDS                             | Keywords describing the document                                                                                                                                                                               |
| SECRANK                              | Security ranking of the document. <i>Its value can be "public", "limited" or "internal"</i>                                                                                                                    |
| STATUS                               | Status of the document. <i>Its value can be "draft", "final" or "released"</i> (mandatory)                                                                                                                     |
| ISSUE DATE                           | The date when the document has been published                                                                                                                                                                  |
| REFERENCE                            | Reference: code allocated to the document to classify it                                                                                                                                                       |
| EXPIRDATE                            | After this date, the document will not be valid any longer                                                                                                                                                     |
| ATTRI1 up to<br>ATTRI20              | Dynamic properties defined by the administrators of the Library ( <i>you cannot create more than 20 dynamic properties</i> ).<br>They are numbered in the order of their display in the document-details page. |
| TYPE                                 | Type of content (JPEG Image, PDF, etc.)                                                                                                                                                                        |

Note:

**The property "NAME" contains the name of the file and its path as defined in the archive.** The path is relative to the Library. The folders quoted in the path are recognised as spaces of the Library. If they do not yet exist in the Library, CIRCABC creates them.

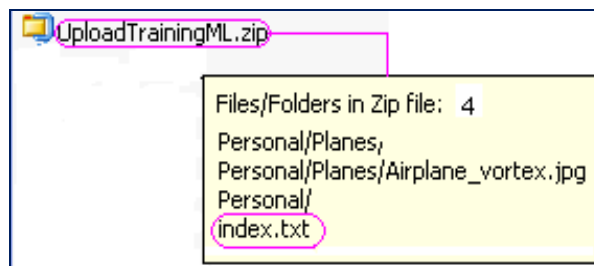


The property "Name" of the index file

| Properties specific for multilingual documents |                                                                                                                                                                                                                     |
|------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TRANSLATOR                                     | Name of the author of the translation                                                                                                                                                                               |
| LANG                                           | Language of the translation ("en", "it", "lt", etc.)                                                                                                                                                                |
| ORILANG                                        | Linguistic version all the translations are based on (also called "pivot translation" or "source document"). <i>Its value is "Y" or blank. "Y" means that the document to be uploaded is the "source document".</i> |
| RELTRANS                                       | Any translation of the "source document". <i>Its value is the path to the "source document".</i>                                                                                                                    |
| NOCONTENT                                      | Document without full text. Contains the translation of the properties of the "source document". <i>Its value is "Y" or blank. "Y" means that this translation has no full text. No file is to be uploaded.</i>     |
|                                                |                                                                                                                                                                                                                     |

### Examples of index files

#### 1. - We import a document not multilingual



The structure of the archive mirrors the structure of the files on the user's local system

We attribute a set of document properties to the file through an index file

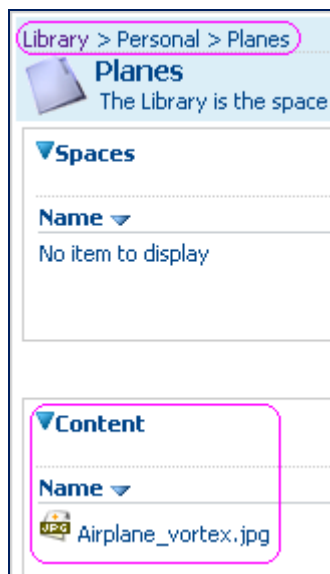
| NAME                                 | LANG | AUTHOR | TRANSLA | STATUS | EXPIRDATE | SECRANK | ORILANG | NOCONTE |
|--------------------------------------|------|--------|---------|--------|-----------|---------|---------|---------|
| /Personal/Planes/Airplane_vortex.jpg |      | Simon  |         | FINAL  |           | PUBLIC  |         |         |

Import

document 'Airplane\_vortex' to sub-space 'Planes' of space 'Personal'

We add document properties

*This results in:*

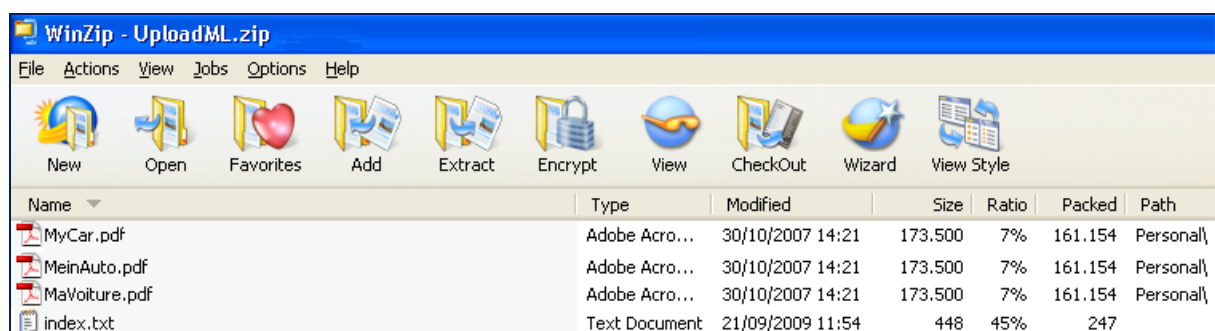


Space "plane" has been created by CIRCABC

## 2. - We import a multilingual edition

*This document consists of a source document translated into 2 languages:*

- a document which must be understood by CIRCABC as the pivot-translation of a multilingual edition;
- two translations relating to this "pivot-translation" with full text.



The path to the documents will be reproduced by CIRCABC

*We set the index:*

- ✓ The document properties that are **common to all of the translations** only appear as **properties of the pivot-translation**.
- ✓ We set the field "**ORILANG**" at yes ("**Y**") on the line describing the file "Personal/MyCar.pdf". This document will thus be interpreted as the pivot-translation.
- ✓ We insert the full name (**name + path to the Library**) of the pivot-translation in the field "**RELTRANS**" on the line beside each related translation.

- ✓ We add one line per translation related to the pivot-translation. And for each, we only insert its own multilingual information, that is to say:
  - its language
  - the name of its translator
  - the name (file name + path) of the source document it is related to.

| NAME                    | LANG | AUTHOR | TRANSLA | STATUS | EXPIRDATE  | SECRANK | ORILANG | NOCONTE | RELTRANS            |
|-------------------------|------|--------|---------|--------|------------|---------|---------|---------|---------------------|
| /Personal/MyCar.pdf     | en   | Smith  |         | DRAFT  | 25/09/2010 | PUBLIC  | (Y)     |         |                     |
| /Personal/MaVoiture.pdf | fr   |        | Aglaé   |        |            |         |         |         | /Personal/MyCar.pdf |
| /Personal/MeinAuto.pdf  | de   |        | Ludwig  |        |            |         |         |         | /Personal/MyCar.pdf |

Import multilingual edition: a source document ('My Car')  
+ 2 translations ('MaVoiture' & 'MeinAuto')

**We add the linguistic properties**

The result of such import is:

| ▼Multilingual Content Info                                                                        |                   |
|---------------------------------------------------------------------------------------------------|-------------------|
| Author:                                                                                           | Smith             |
| Version Label:                                                                                    | 1.0               |
| Auto Version:                                                                                     | Yes               |
| Pivot translation:                                                                                | English           |
| Security Ranking:                                                                                 | PUBLIC            |
| Expiration Date:                                                                                  | 25 September 2010 |
| ▼Related Translations                                                                             |                   |
| Name ▼                                                                                            | Language          |
|  MaVoiture.pdf | FR                |
|  MeinAuto.pdf  | DE                |
|  MyCar.pdf     | EN                |

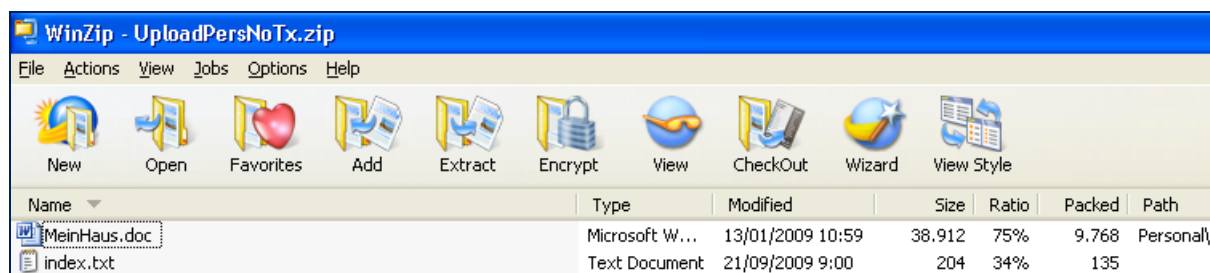
**CIRCABC has dispatched the properties among the documents**

### 3. - We add translations to an existing multilingual document

The source document exists in CIRCABC. It has been made multilingual. It is titled "MyHouse.doc" and is stored in the space "Personal" of the Library.

We import:

- ✓ a translation with full text: "MeinHaus.doc";
- ✓ a translation only consisting of properties (no full text). Its name must be made of the name of the source document plus its own language code : "MyHouse\_el.doc"



**We have to provide an index file**

The index file allows us to set these properties:

- ✓ We write the letter **Y** in the field "**NOCONTENT**" of the description line for the document "Personal/MyHouse\_el.doc"
- ✓ We insert the full name of the pivot-translation in the field "**RELTRANS**" beside each translation

| NAME                     | LANG | AUTHOR | TRANSLA | STATUS | EXPIRAT | SECRANK | ORILANG | NOCONTE | RELTRANS              |
|--------------------------|------|--------|---------|--------|---------|---------|---------|---------|-----------------------|
| /Personal/MeinHaus.doc   | de   |        | Uwe     |        |         |         |         |         | /Personal/MyHouse.doc |
| /Personal/MyHouse_el.doc | el   |        | Angelos |        |         |         |         | Y       | /Personal/MyHouse.doc |

**We could only mention the fields we fill**

*We group the files to be uploaded and the index file in a zip archive. We are now ready to proceed with the import. Do not forget that the index file should be loaded in the last position.*

### **How can I import contents by FTP?**

From inside the European Commission only, it is possible to request an FTP access to be able to upload larger volumes of documents.

A tutorial 'How to use FTP protocol in CIRCABC' is available from the CIRCABC Information Hub at <https://circabc.europa.eu/w/browse/c08dc5fb-022d-4983-8d62-3b288925d432>



## About Newsgroups

The **Newsgroups** is the service that allows you to exchange your views with your fellow Interest-Group members. Newsgroups contain the discussions raised inside the group. These discussions can be free or moderated.

[Specific discussions can also be launched from any of the Library's content.](#)

### ***What does the Newsgroups service look like?***

The newsgroups service is structured top-down:

|                                                                                  |
|----------------------------------------------------------------------------------|
| <i><a href="#">Forums</a>&gt;<a href="#">Topics</a>&gt;<a href="#">Posts</a></i> |
|----------------------------------------------------------------------------------|

A **Forum** is a set of topics. It may also contain other forums. It may be subject to moderation.

A **Topic** is a subject, a thread of discussion.

A **Post** is an original message or response.

### ***Who may participate in newsgroups?***

Participating and performing actions in Newsgroups is conditioned by the role you are granted for this service. The role is assigned by any Interest Group administrator (your IG Leader, for instance).

Specific roles are attached to the Newsgroups service:

|                                                                            |
|----------------------------------------------------------------------------|
| <b>No-Access:</b> You cannot even see "Newsgroups" listed in the main menu |
|----------------------------------------------------------------------------|

|                                        |
|----------------------------------------|
| <b>Access:</b> You can only read posts |
|----------------------------------------|

|                                                                                               |
|-----------------------------------------------------------------------------------------------|
| <b>Access and Post:</b> You can read and post messages. You can edit or delete your own posts |
|-----------------------------------------------------------------------------------------------|

|                                                                                                                                          |
|------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Moderate:</b> In addition to creating topics and posts, you can approve or reject any subject or message created in a moderated forum |
|------------------------------------------------------------------------------------------------------------------------------------------|

|                                                                                                                                                                  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Administer:</b> You can create, administer and delete forums. Consequently, you can create topics and post messages. You can also delete any topic or message |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## ***How to participate in Newsgroups?***

From the root of the Interest Group or from any service (Events, Library, etc.):

[Main menu](#) > **Newsgroups**

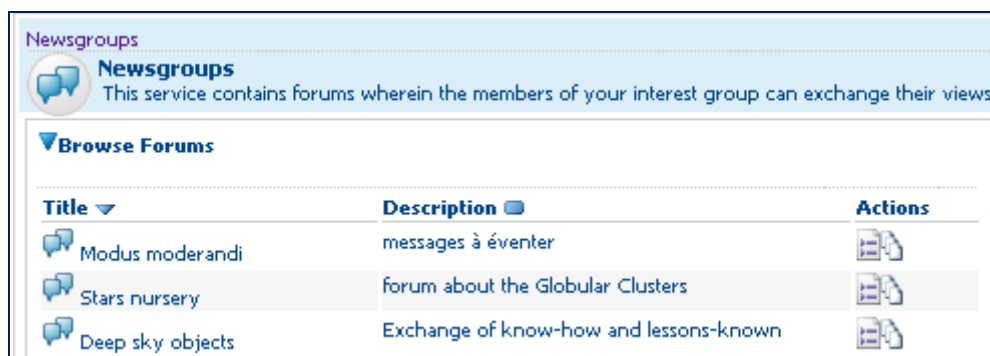


## ***Manage newsgroups***

### ***How to deal with forums***

#### ***Access to forums***

Select **Newsgroups** from the main menu. You see only the forums you are granted access to.



**The main page of "Newsgroups" presents Forums**

## ***How to deal with topics***

### ***Access and read topics***

Topics are listed on the entry page of each forum. [To enter a topic, click on its title.](#)

Newsgroups > Stars nursery

**Stars nursery**  
This view allows you to browse all the topics available in this forum.

▼ **Browse Forums**

| Title ▼              | Description | Actions |
|----------------------|-------------|---------|
| No items to display. |             |         |

Page 1 of 1

Top of the page

▼ **Browse Topics**

| Title ▼                                                                                                           | Number of Replies | Actions                                                                             |
|-------------------------------------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------|
|  the Milky Way globular clusters | 0                 |  |

Page 1 of 1

Forum "Stars nursery" contains one topic and no sub-forum

By clicking either the title of a topic or its icon () , you will see the discussion threads it contains.

### Create a topic

Those who have **Administer**, **Moderate** or **Access & Post** roles in "Newsgroups" may create topics.

The authorised members will find the option **Create topic** under the "Newsgroups" option of the main menu.

### How to create a topic?

From the entry page of any forum:

Main menu > Newsgroups > **Create topic**



After clicking "Create Topic" you are taken to a form where you add a new subject and a message:

Newsgroups > Stars nursery

### Create Topic

Enter information about the new topic.

**Specify the subject and the icon of the topic**

Subject:

Icon: ☐ ☒ ☐ ☐ ☐

**Fill the first message**

[Edit as a simple text.](#)

I would like to know more about how stars are created from gaz, heavy metals and other residues from supernovae Ω

**Create topic: both subject and message are mandatory**

*Sorry, my system does not accept Java script...*  
*- You can switch to a different format, by following the link titled "**Edit as a simple text**".*

Click **Post** to confirm the creation of the new thread. You are then taken back to the main page of the forum where the new topic is now listed.

Newsgroups > Stars nursery

**Stars nursery**  
This view allows you to browse all the topics available in this forum.

▼ **Browse Forums**

| Title ▼              | Description | Actions |
|----------------------|-------------|---------|
| No items to display. |             |         |

Page 1 of 1

Top of the page

▼ **Browse Topics**

| Title ▼                         | Number of Replies | Actions |
|---------------------------------|-------------------|---------|
| the Milky Way globular clusters | 1                 |         |
| A new star is born              | 0                 |         |

The new topic is listed on the forum main page

The authorised members can pursue this new thread.

## How to deal with posts

### Access and read a post

To access a post, enter the **Newsgroups** service and click the name of a forum. Then choose a topic and click its name or its "View topic" icon.

*This is a long way to the posts...*

- The forums, the topics, the posts can also be reached via direct links. To establish such links, display the item you want to link to. Then right-click the upper right hand side **http** tag and select "copy shortcut" (or "copy link location" depending on your browser).

Newsgroups > Stars nursery > the Milky Way globular clusters

**the Milky Way globular clusters**  
This view allows you to browse all the posts available in this topic.

Watch this thread

**Author**  
Stella BLACKDUST

**Subject: the Milky Way globular clusters**  
Posted on: 19 July 2010 15:39

Is Messier 51 a Milky Way globular cluster? If not, could someone help me finding MWGCs?

Profile: IGLeader

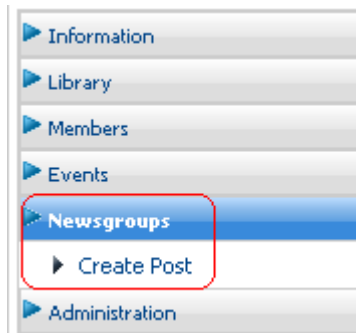
The topic titled "the Milky Way (...)" presents one post

You see the text, author and posting date of each post. You can answer through the icon **post reply** (👤) if granted the appropriate [permissions](#) (see page 72).

### Create a post

From the entry page of the relevant topic:

[Main menu](#) > [Newsgroups](#) > **Create post**



Enter a subject and add the message. The message must not be empty. You can attach files or add links.

**Upload an attachment**

**Link an attachment from the library**

Doggie dog

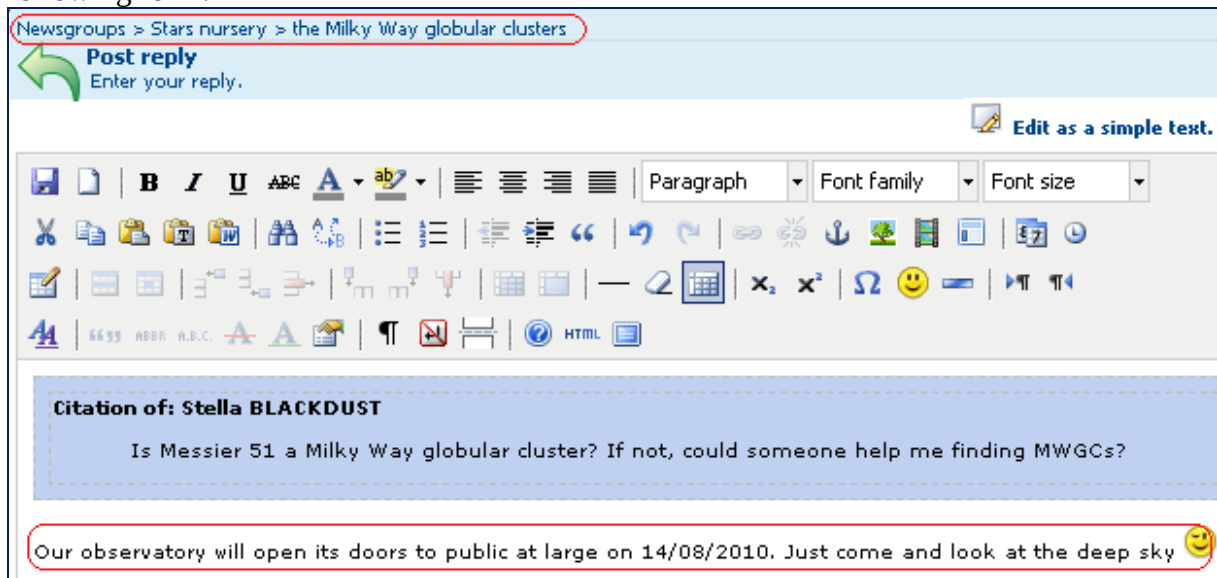
**All defined attachments**

| Title               | Type | Actions |
|---------------------|------|---------|
| CHAT REPORTER-2.doc | FILE |         |
| Doggie dog          | LINK |         |

The attached files and links are grouped at foot of message

## Answer a post

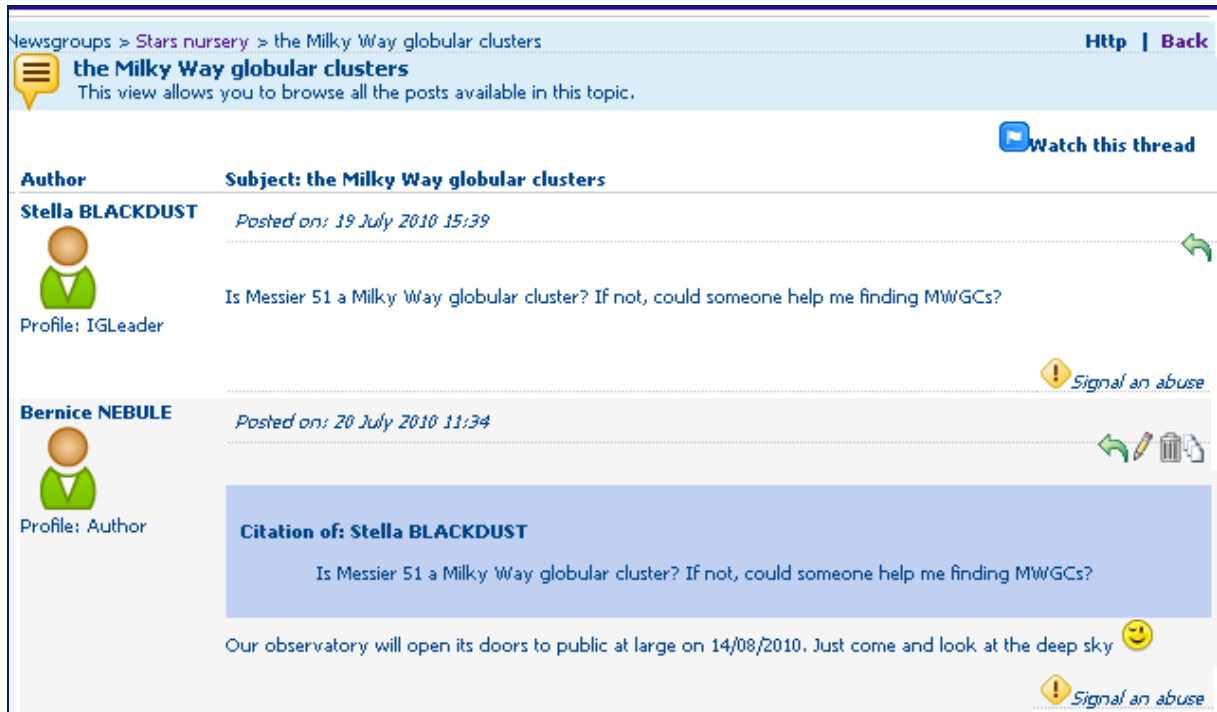
To answer a post, just click the "**post reply**" icon as suggested above. This displays the following form:



The screenshot shows the 'Post reply' form for the forum topic 'the Milky Way globular clusters' in the 'Stars nursery' newsgroup. The form includes a 'Post reply' button with a green arrow icon and the text 'Enter your reply.'. Below this is a rich text editor toolbar with various icons for text formatting (bold, italic, underline, font color, background color), alignment, bulleted and numbered lists, indentation, link, unlink, image, video, table, and other functions. The main text area contains a citation of 'Stella BLACKDUST' with the text 'Is Messier 51 a Milky Way globular cluster? If not, could someone help me finding MWGCs?'. At the bottom, there is a text input field containing the message 'Our observatory will open its doors to public at large on 14/08/2010. Just come and look at the deep sky' followed by a smiley face emoji. A red box highlights the 'Post reply' button and the text input field.

Reply to a post under Topic "the Milky Way globular clusters" in forum "Stars nursery"

You cannot send an empty message. You can attach files or add links to any location in the library (space or content).



The screenshot shows the forum topic page for 'the Milky Way globular clusters'. The page header includes the breadcrumb 'Newsgroups > Stars nursery > the Milky Way globular clusters' and a 'Http | Back' link. The topic title is 'the Milky Way globular clusters' with a subtitle 'This view allows you to browse all the posts available in this topic.'. A 'Watch this thread' button is visible. The post by 'Stella BLACKDUST' is shown, with the subject 'the Milky Way globular clusters' and the date 'Posted on: 19 July 2010 15:39'. The post content is 'Is Messier 51 a Milky Way globular cluster? If not, could someone help me finding MWGCs?'. Below the post, there is a 'Signal an abuse' button. The post by 'Bernice NEBULE' is also shown, with the subject 'the Milky Way globular clusters' and the date 'Posted on: 20 July 2010 11:34'. The post content is 'Is Messier 51 a Milky Way globular cluster? If not, could someone help me finding MWGCs?'. Below the post, there is a 'Signal an abuse' button. The post content is 'Our observatory will open its doors to public at large on 14/08/2010. Just come and look at the deep sky' followed by a smiley face emoji.

Click "Post" and the message is made available from the main page of the topic

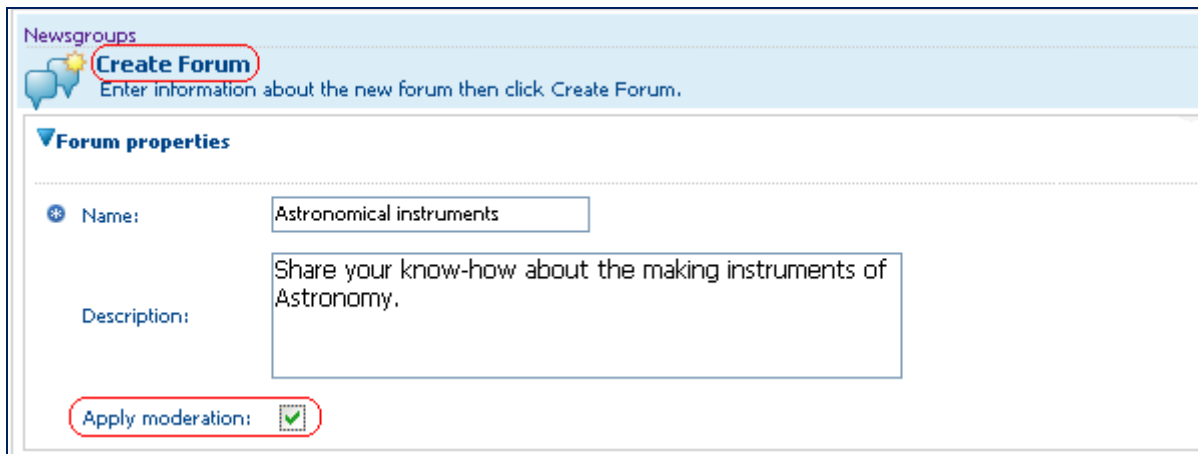
### ***Follow-up your newsgroups***

To keep the discussion threads relevant to the scope of your group by using **moderated forums**.

The community of members will also have their say on what is written in the forums by using **Signal an abuse**.

### ***Moderate your forums***

You can apply moderation to any of your forums, optionally. You configure this option when creating the forum.



**By default, the forums are not moderated**

Note that all of the topics proposed on a moderated forum and all of the posts on these topics\_ have to be submitted to acceptance by a **moderator**.

**Moderate** is a role attached to service "NewsGroups". It can be included in an access profile specially created by any leader of your Interest Group.

*How do I know that the post I have published has been validated by a moderator?*

*- Look at this message on the topic main page. Before it is moderated, it displays the icon "awaiting for approval" ( ? ). Moreover, it is only visible to both its author and the moderator.*

### **Looking at the posts submitted to approval**

The **Moderate** access right has access to the "accept" / "reject" functionalities of the moderated forums.

You can see every post, irrespective of the moderation status. If you wish to narrow the view to the messages waiting for your approval, follow the link **Waiting for approval**.



Bear in mind that this link is only visible to those who are granted either **Administer** or **Moderate** as access permission for service "Newsgroups".

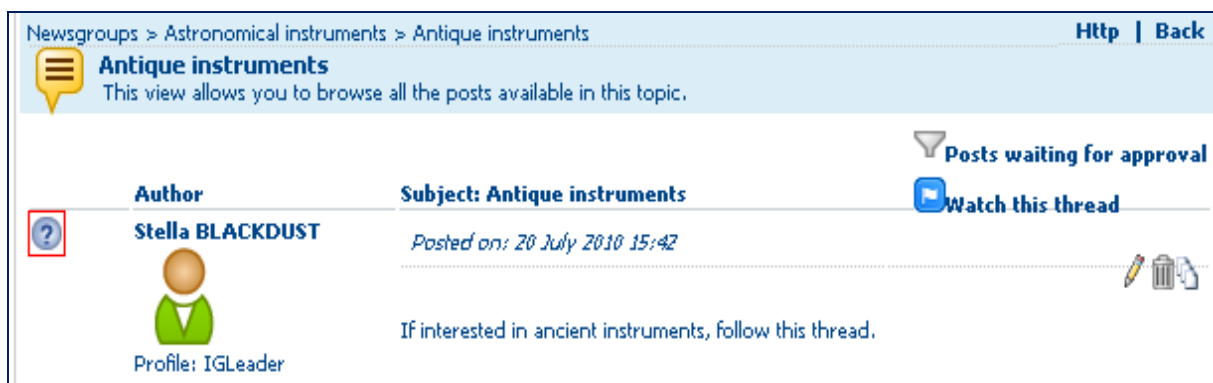
Click on "[Waiting for approval](#)" and see the posts characterized by:

- ✓ the icon showing an interrogation mark
- ✓ the icons to be used for accepting (  ) or rejecting (  )



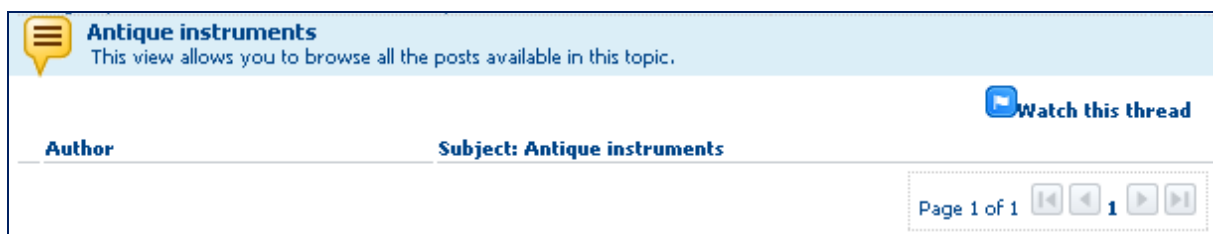
The screenshot shows a web interface for a Newsgroups topic titled "Antique instruments". At the top, there's a navigation bar with "Newsgroups > Astronomical instruments > Antique instruments" and links for "Http" and "Back". Below this is a header section with a yellow speech bubble icon, the title "Antique instruments", and a subtitle "This view allows you to browse all the posts available in this topic." On the right side of the header, there are two buttons: "Posts waiting for approval" (highlighted with a red box) and "Watch this thread". The main content area displays a post by "Stella BLACKDUST" with the subject "Antique instruments". The post is marked with a red box containing a question mark icon. The post text says "If interested in ancient instruments, follow this thread." and the profile is "IGLeader". To the right of the post, there are moderation icons: a green checkmark, a red X, a pencil, and a trash can (all in a red box), and a "Watch this thread" button.

**What the moderator is seeing before acceptance**



This screenshot is identical to the previous one, but the moderation icons (green checkmark, red X, pencil, trash can) are not visible, indicating that the user viewing this post (the author) does not have moderation permissions.

**The author of this post may administer "Newsgroups". She may access "Waiting for approval" but she may not moderate**



The screenshot shows the same Newsgroups post, but from the perspective of any other user. The header and post content are the same, but the moderation icons are not visible. The "Watch this thread" button is still present.

**What any other user can see before acceptance**

## Accepting or refusing posts

*If the moderator clicks on icon "Accept" (  )*

- ✓ the "waiting for approval", "accept" and "reject" icons are cancelled,
- ✓ the post is removed from the "Waiting for approval" list,
- ✓ the post becomes visible to anybody, from the topic main page.

 **Antique instruments**  
This view allows you to browse all the posts available in this topic.

 **Watch this thread**

| Author                                                                                                                             | Subject: Antique instruments                                                                                                                                                                       |
|------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Stella BLACKDUST</b><br><br>Profile: IGLLeader | <i>Posted on: 20 July 2010 15:42</i><br><hr/> <p>If interested in ancient instruments, follow this thread.</p>  |

**After acceptance, the post can be seen and answered by the other users**

*My post has been accepted. Now I want to modify it. May I do so?  
- You can edit your post. Once modified, it will be resubmitted for acceptance.*

*If the moderator clicks on "Reject" (  )*

- ✓ the "accept" and "reject" icons are cancelled
- ✓ icon "waiting for approval" is replaced by the one meaning that the post is rejected (  )
- ✓ the post is removed from the "Waiting for approval" list
- ✓ it remains accessible, without text, from the topic main page for both the moderator and the author
- ✓ The other users cannot see it

 **Bernice NEBULE**  
  
Profile: Author

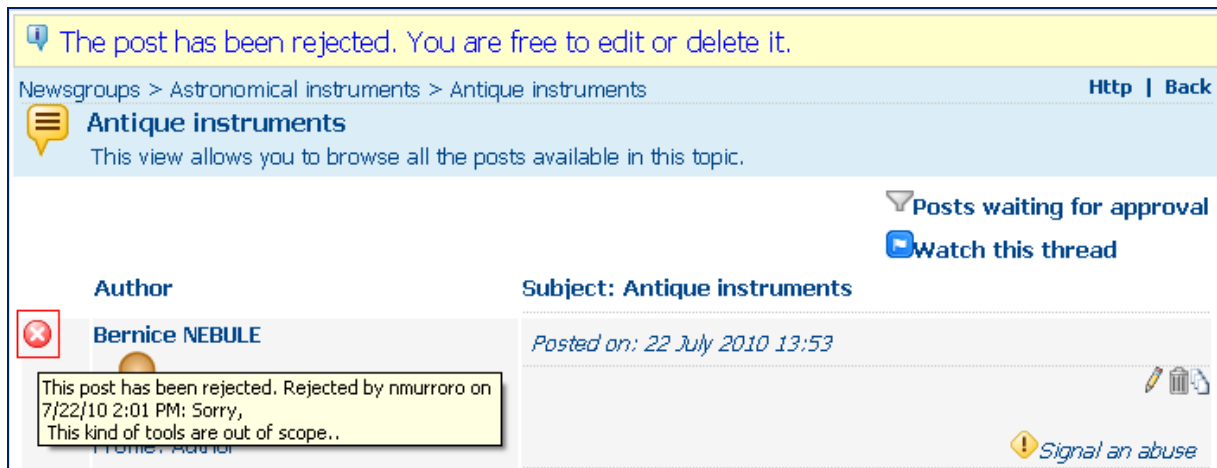
*Posted on: 22 July 2010 13:53*  
   

---

Hello friends,

I'll explain you how to carve Silex to re-make prehistoric tools.

**An author submits this post to moderation. The author can modify or delete it before acceptance.**



**The moderator has given a reason for refusal. This appears to the author, with other relevant information, in a tooltip.**

#### Editing a rejected post

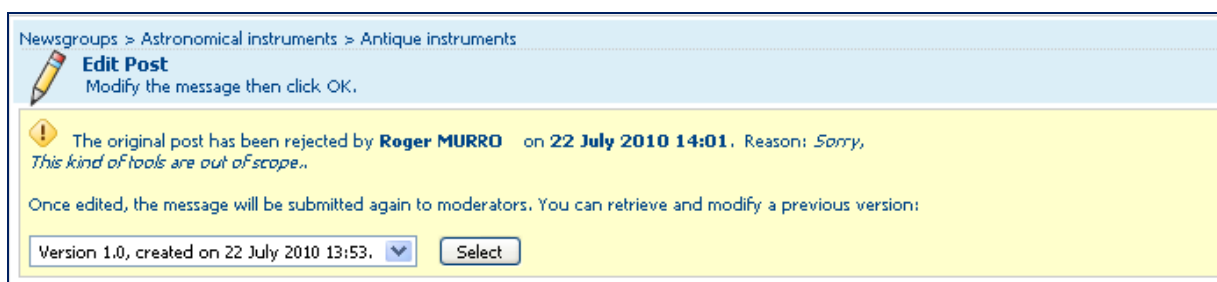
Once rejected, a post is not definitely deleted. Its author has the chance to modify it and resubmit for moderation.

You probably noticed, on the picture above, the presence of the icons meaning **Edit** (  ) and **Delete** (  ).

The moderator or the author can still modify the post or definitively delete it.

If editing the post, they are proposed to work from any previous version of the message. They could also write a new text.

The new version is listed among the posts waiting for approval. The moderator will accept it or refuse it again.



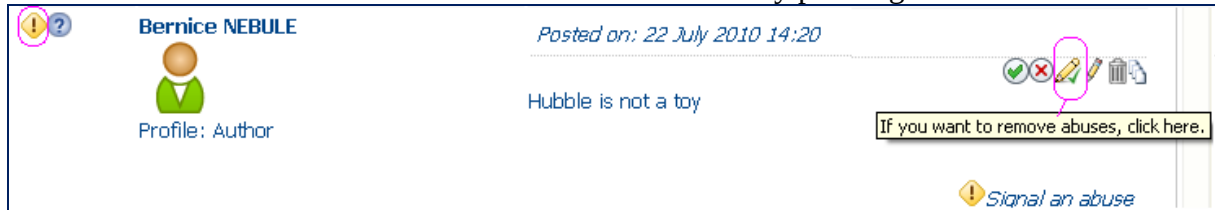
**The author changes the text after its initial version.**

#### Signal an abuse

Users are given an opportunity to warn the moderator about abuses. By following the link **Signal an abuse**, one reaches a page to provide the grounds for the alert.

The administrators of the "[Newsgroups](#)" service, as well as the moderator, are emailed the information. The icon  is displayed beside the author's name, on the topic page. Drawing the mouse over it will briefly display the text of the alert.

The moderators and leaders can remove the marked abuse by pressing on icon .



The icon "Remove abuse" is visible only for the moderators and administrators of the "newsgroups" service

Now you can use, manage or moderate forums at your convenience. [Discussions can also be launched outside the newsgroups.](#) Users, for example, may have an exchange about a document uploaded to the library. This is the subject of next chapter.

### ***Manage the discussions launched from Library contents***

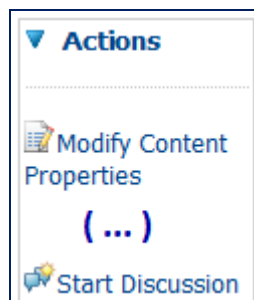
[These specific discussions are directly launched from contents of the Library.](#) Users are given opportunity of viewing discussions, starting new ones and keeping them going.

Start a discussion over a content means create a new discussion about some content of the Library. [Only those who may create contents may start such discussions.](#)

### ***How can I start a discussion?***

From the [View details](#) icon (  ) next to the title of the content item:

[Actions list > Start discussion](#)



If the library is configured with this action, click the **Start discussion** icon (  ) beside the name of the content in its space page:

| ▼ Content                                                                                                      |           |                     |                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----------------------------------------------------------------------------------------------------------------|-----------|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name ▼                                                                                                         | Size ▾    | Modified Date ▾     | Actions                                                                                                                                                                                                                                                                                                                                                                                                                             |
|  Friendship_route.pdf         | 103.94 KB | 9 August 2012 09:05 |      |
|  Space_maritime_policy_EN.doc | 36.5 KB   | 2 August 2012 15:41 |      |

Browse to "start a discussion"

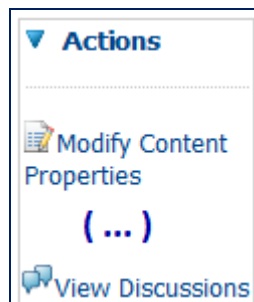
The **Create discussion** dialog is launched. Both the **subject** and the **message** are mandatory. You can **attach** files or links. You can **moderate** your discussion thread. Once the message has been posted, **View discussion** substitutes the **Start discussion** link. The other members can read it and answer.

## *How can I participate in an ongoing discussion?*

### *Access and read messages*

From the **View details** icon (  ) next to the title of the content item:

Actions list > **View discussion**



If the library is configured with this action, click the **View discussion** icon (  ) beside the name of the content item on its space page:

| ▼ Content                                                                                                        |           |                      |                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------------------------------------------------------------------------------------------------------------|-----------|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name ▼                                                                                                           | Size ▾    | Modified Date ▾      | Actions                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|  Friendship_route.pdf         | 103.94 KB | 16 August 2012 09:32 |      |
|  Space_maritime_policy_EN.doc | 36.5 KB   | 2 August 2012 15:41  |      |

Browse to "view a discussion"

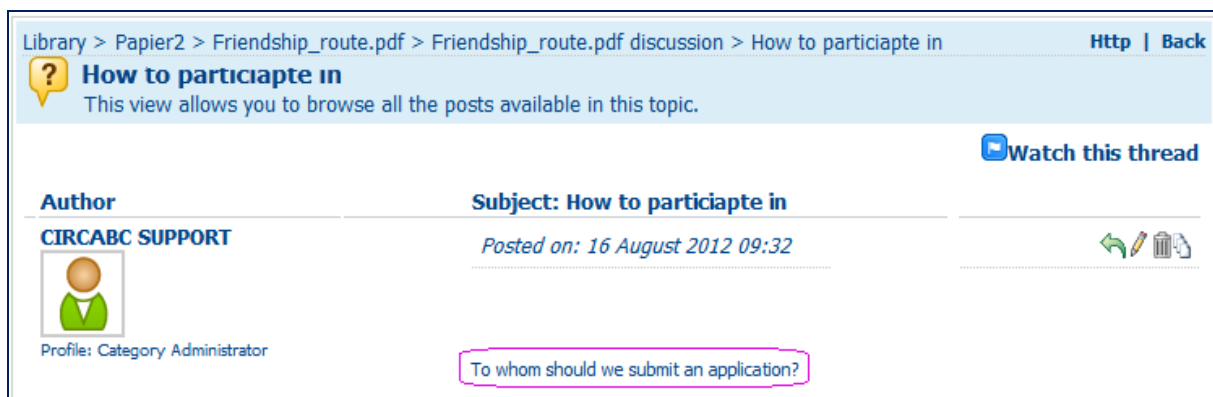
You are taken to the list of the topics attached to this content item:



The screenshot shows a forum interface. At the top, a breadcrumb trail reads: Library > Papier2 > Friendship\_route.pdf > Friendship\_route.pdf discussion. Below this is the title 'Friendship\_route.pdf discussion' with a speech bubble icon. A subtitle states: 'This view allows you to browse all the topics available in this forum.' A section titled 'Browse Topics' contains a table with the following columns: 'Title', 'Number of Replies', and 'Actions'. The table has one row with the title 'How to particiapte in', '0' replies, and two icons (a document and a speech bubble). A pink box highlights the 'Library' link in the breadcrumb trail.

Click on the title to see the detailed thread

To access and read a message, click either its subject or icon  to go to the [Browse posts](#) page:



The screenshot shows a detailed forum thread. The breadcrumb trail is: Library > Papier2 > Friendship\_route.pdf > Friendship\_route.pdf discussion > How to particiapte in. At the top right are links for 'Http' and 'Back'. The title 'How to particiapte in' is followed by a subtitle: 'This view allows you to browse all the posts available in this topic.' A 'Watch this thread' button is on the right. The thread details include the author 'CIRCABC SUPPORT' with a profile picture and the text 'Profile: Category Administrator'. The subject is 'How to particiapte in' and the post date is '16 August 2012 09:32'. A pink box highlights the text 'To whom should we submit an application?' in the post content. Action icons for reply, edit, and delete are visible on the right.

You can reply if allowed to post messages

### Post a reply

From the [View details](#) icon (  ) next to the title of the content item:

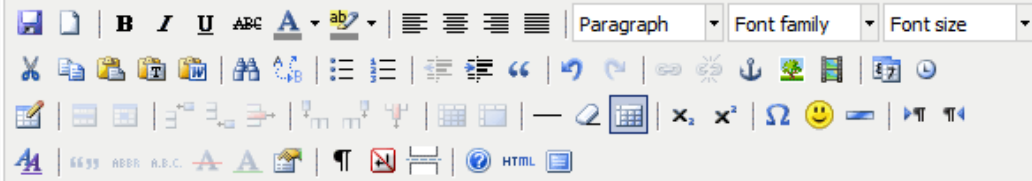
Actions list > [View discussion](#) > [topic entry-page](#)



The post reply dialog is launched. Type your response or comment then click the [Post reply](#) icon.

Library > coin des auteurs > Papier2 > Friendship\_route.pdf > Friendship\_route.pdf discussion > How to particiapte in

 **Post reply**  
Enter your reply.



**Citation of: CIRCABC SUPPORT**

To whom should we submit an application?

Sorry, it is too late. This project is closed.

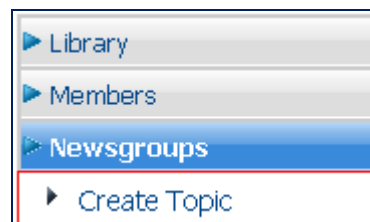
Your answer is then inserted in the thread

### Create a new topic

From the [View details](#) icon (  ) next to the title of the content item:

[Actions list](#) > [View discussion](#) > topic entry-page

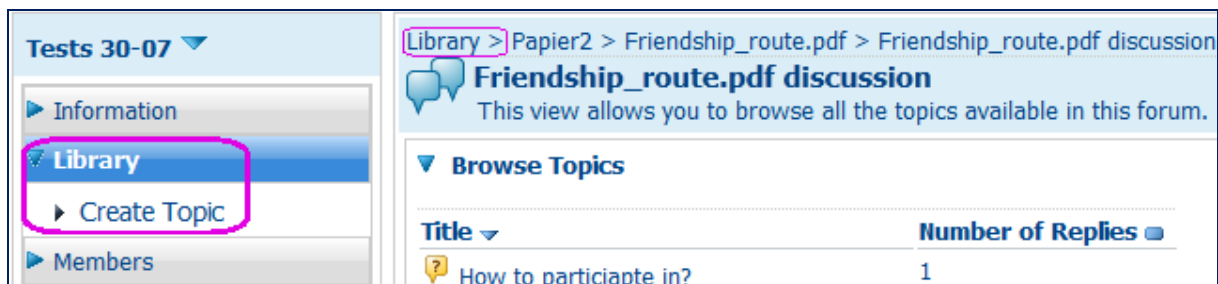
Then



You can add a new topic if you are granted any of the following access rights for the [Library](#) service, irrespective of your rights in [Newsgroups](#):

- ✓ Administer
- ✓ Full-edit
- ✓ Manage-own (you can start a discussion on your own documents)

To create a new topic in a discussion attached to a document of the Library, click the "**View discussions**" icon from the actions list on the document properties page. The list of topics is displayed while "**Create topic**" comes up on the main menu, under "**Library**":



**Add a new thread to the ongoing discussion**



## About notifications

Notification service provides email alerts when there are new Library uploads and Newsgroup updates in your Interest Groups. You subscribe to the **notification** service to receive the alerts that are of interest to you.

The Interest Group Leaders can set the notification status for the different areas of the group. It is also possible to configure whether notifications will be sent when uploading content. If notifications are not enabled for the upload, you will not receive a notification for that content.

### ***Some more about the notifications***

Whichever role you play in your Interest Group, you can be updated on some actions occurring in the Library and the Newsgroups. You can receive detailed alerts in your mailbox as described below.

#### ***What can be notified?***

You can ask to receive a notification whenever a member of the Interest Group:

- ✓ uploads a document in the Library
- ✓ expresses oneself via the Newsgroups

Library notifications include:

- ✓ initial uploads (standard, bulk or by import)
- ✓ updating of contents (update, check-out, auto-upload)
- ✓ adding translations to a multilingual document

Newsgroups notifications include:

- ✓ creation of a forum
- ✓ creation of a topic
- ✓ new posts and replies

#### ***What does a notification look like?***

CIRCABC sends short e-mails showing a link to the notified content, its location and its main properties. In the specific case of a topic in an ongoing conversation, the e-mail also quotes the original message.

Below are samples of notifications:

Dear CIRCABC SUPPORT,

[introduce charte-reg-minor.doc](#) has just been uploaded/updated in the interest group [TFS](#) (Category: [CIRCABC - Information & training](#)).

Links to the full text, the interest group and the category

*The properties of this document are summarised below:*

- author: *tayotcl*
- title: *Respect for linguistic and cultural diversity is one of the cornerstones of the European Union, now enshrined in Article 22 of the European Charter of Fundamental Rights, which states "The Union respects cultural, religious and linguistic diversity"*
- description:
- created: *Aug 17, 2012 9:35:09 AM*
- modified: *Aug 17, 2012 9:35:30 AM*
- status: *DRAFT*
- reference:
- direct access: <https://circabc.europa.eu/w/browse/e0e8f413-bd31-4ea4-817c-ef5a520becac>
- direct download url: [https://circabc.europa.eu/d/d/workspace/SpacesStore/e0e8f413-bd31-4ea4-817c-ef5a520becac/introduce\\_charte-reg-minor.doc](https://circabc.europa.eu/d/d/workspace/SpacesStore/e0e8f413-bd31-4ea4-817c-ef5a520becac/introduce_charte-reg-minor.doc)

You can copy the direct-access URL to your browser

Dear CIRCABC SUPPORT,

You can read a [new message](#) under the topic [Cities 2012](#) of the interest group [TFS](#) (Category: [CIRCABC - Information & training](#)).

Links to the post, topic, interest group and category

*nsuppoci has written:*

**Citation of: CIRCABC SUPPORT**

Original message

Which Cities have been nominated for 2012?

**Answer**

Guimarães  
(Portugal) and Maribor (Slovenia) have been chosen in May 2009.

Best regards,

The CIRCABC Team

A discussion thread is active

### Who receives notifications?

You can subscribe the notification service if:

- ✓ you are a member of the Interest Group
- ✓ you have permission "Access" (or higher) in the Library and/or the Newsgroups

The Interest Group Leader may also [invite you to be emailed notifications](#) even if you did not subscribe by yourself. You will receive the alerts once you have [activated your global notification status](#).

## ***Manage notifications***

### ***How can I start or stop receiving notifications?***

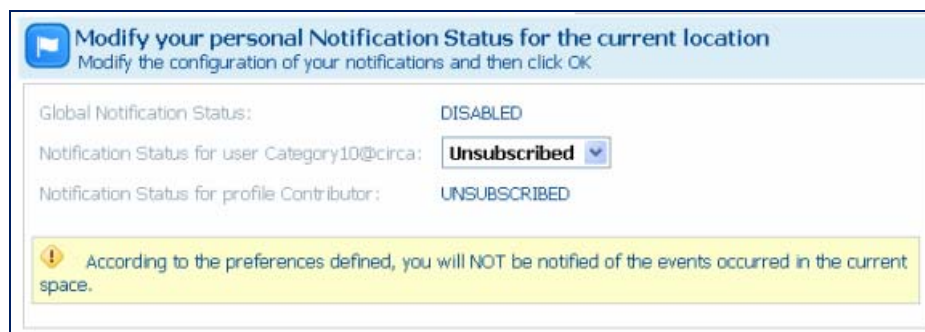
Your **notification status** shows whether or not you have enabled notification for:

- ✓ Global authorisation
- ✓ User notification status
- ✓ Profile notification status

The last two are contextual based on the Library space or Newsgroups.

From the space (in the Library) or forum/topic (in the Newsgroups) where you want to subscribe:

[Administration](#) > **My notification status**



The screenshot shows a web form titled "Modify your personal Notification Status for the current location" with the instruction "Modify the configuration of your notifications and then click OK". The form contains three rows of settings:

|                                                |              |
|------------------------------------------------|--------------|
| Global Notification Status:                    | DISABLED     |
| Notification Status for user Category10@circa: | Unsubscribed |
| Notification Status for profile Contributor:   | UNSUBSCRIBED |

Below the settings is a yellow warning box with an exclamation mark icon and the text: "According to the preferences defined, you will NOT be notified of the events occurred in the current space."

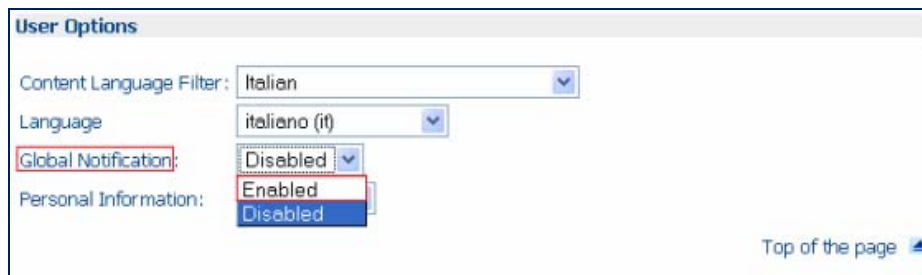
You can edit the first two options whereas the Interest Group leader may assign a notification status to a group of users (to an "access profile").

### ***A global authorization***

**The notification service is disabled by default.** In order to receive any notifications from your subscriptions you must **enable the Global Notification Status** from the user options in your Account settings:

Login to CIRCABC, then

[Administration](#) > [My account](#) > [User Options](#)



Set **Global notifications** to **enabled**, then press **Save** at the top-right hand corner of the **My account** page.

#### ***A user notification status***

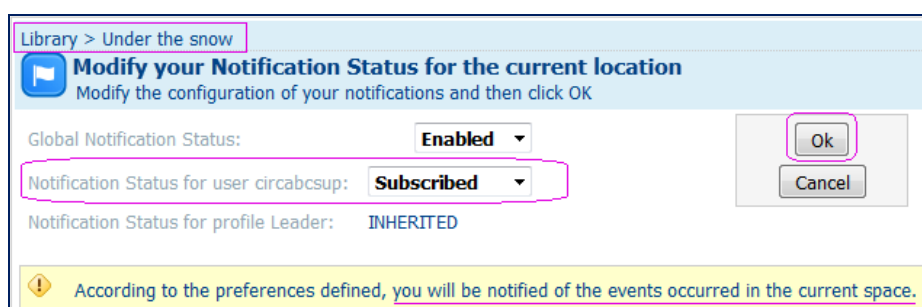
Once your [Global Notification Status](#) is activated, you now check that your user status is set to '**subscribed**' to receive the email alerts.

This can be configured by your Interest Group leader but [you are free to change it by yourself](#). The users' preferences take precedence.

The Notification status for users is **contextual**. This means that [it will be applied to the location from where you configure it](#).

Browse to the location where you want to be alerted (the Library, a space of the Library, the newsgroups in full, a forum or even a topic of the Newsgroups). Then

[Administration](#) > [My notification status](#)



Set **Notification status for user 'xxx'** to **Subscribed** and click **OK**.

*What does **inherited** mean in my user notification status at the level of the Library.*

*- **Inherited** means that you are granted, at the level of the library, the same permissions that you have at the level of the Interest Group. In other words, if you are "subscribed" at the level of the Interest Group (Library + Newsgroups), you are subscribed at the level of the Library and its spaces. If you want to only receive alerts from the newsgroups, you change "inherited" to "unsubscribed" at the level of the Library and subscribe to the specific spaces or newsgroup sections.*

***A notification status for profile***

Your Interest Group leader can assign a notification status to all the users of an access profile. For instance, all of the "authors" will receive the notifications about documents uploaded into the library and none of them will be informed about the messages exchanged through some forum of the newsgroups service.

The Interest Group leaders are the only ones who may define or modify a profile notification status.

*How can I override the Interest Group Leader's notification assignment for a section of the Library?*

*Your user notification status prevails over the profile status notification and you will set your user notification status to "subscribed" or "unsubscribed" as you prefer.*

## About the Information Service

### ***What is the Information Service?***

The Information service is an introduction to the Interest Group, a place where the leaders can describe the scope, the activities, and the services of the group via a static website.

This service consists of:

- ✓ A [repository](#): where information to be published is stored
- ✓ A [publishing area](#): where links to information are published

### ***Who is it for?***

Users granted the [role Access in the Information service](#) can browse the service and follow the links displayed in the publishing area.

Those who [administer the Information service](#) can:

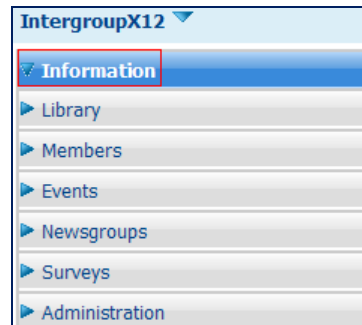
- ✓ manage documents in the repository
- ✓ create links to be published in the publishing area
- ✓ manage users' rights over the information service

*Interest Group Leaders, please refer to the [CIRCABC Leader Guide to learn more about how to add content and publish links in the Information Service](#).*

## View the information page

From the root of the Interest Group or from any service (Library, Newsgroups, etc.):

Main menu > **Information**



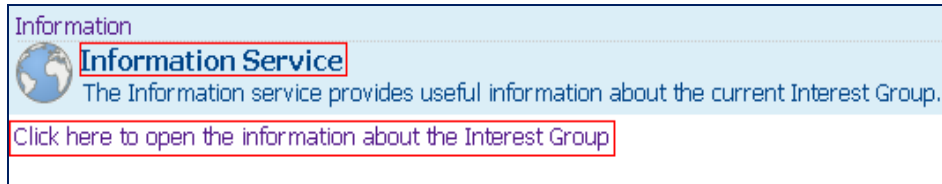
The content of the Information page is displayed like a web page.



User has chosen service "information" from the main menu

Some users might not be able to display these pages directly from the option **Information**. This is the case if the browser does not accept Java script or it has been configured to block pop-ups.

You can reach the pages by following the link displayed on the main page of the Information service:





## About Events Service

Events keep you posted about the meetings and various events that are organised in CIRCABC Interest Groups. This service relies on a calendar and notification system.

### ***Whom does it address?***

Specific roles have been defined for this service. Depending on your access profile, you are assigned one of these roles:

- ✓ Administer
- ✓ Access
- ✓ No access

If you are allocated the role [Administer](#), please, review the CIRCABC [Leader Guide](#) to learn more about creating, managing or deleting events.

Most of the access profiles may access the calendar by default.

Also, by default, guests (users who have no username or are not logged in) and registered users external to the Interest Group do not see the Events service.

The role [Access](#) can be configured by any administrator of the Events service to allow registered users, as well as the public at large, to view the scheduled events and meetings.

### ***Which type of events can I check?***

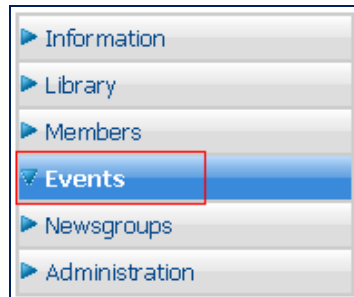
[Single or repeated events](#) (appointments, specific tasks, etc.) are scheduled. You can also get information about meetings (face-to-face and virtual). Events and meetings are independent of one another.

## ***Enter the "Events" service***

When you are connected to your Interest Group and its main menu is displayed, click on "Events" in the menu.

From the root of the Interest Group or from any service (Library, Newsgroups, etc.):

[Main menu](#) > **Events**



You will see is [calendar displaying](#) all the meetings and events you could attend.

- ✓ Meetings are tagged with letter **M**
- ✓ Events are tagged with letter **E**

*In this example, we are invited to:*

- ✓ *A meeting which happens only once ("single meeting")*
- ✓ *A repeated meeting (happens every 5 days but not more than twice)*
- ✓ *An event which happens only once ("single event")*
- ✓ *A repeated event (happens at three times on a daily basis)*

|                                                        |        |         |                        |           |           |          |
|--------------------------------------------------------|--------|---------|------------------------|-----------|-----------|----------|
| 01-04-2009  Month <input type="button" value="Apply"/> |        |         |                        |           |           |          |
| << April 2009 >>                                       |        |         |                        |           |           |          |
| Sunday                                                 | Monday | Tuesday | Wednesday              | Thursday  | Friday    | Saturday |
| 29                                                     | 30     | 31      | 1 April                | 2         | 3         | 4        |
|                                                        |        |         | - 15:45 M<br>- 17:45 E | - 17:45 E | - 17:45 E |          |
| 5<br>- 15:45 M                                         | 6      | 7       | 8                      | 9         | 10        | 11       |
| 12<br>- 15:45 M                                        | 13     | 14      | 15<br>- 06:30 E        | 16        | 17        | 18       |
| 19                                                     | 20     | 21      | 22                     | 23        | 24        | 25       |
| 26                                                     | 27     | 28      | 29                     | 30        | 1 May     | 2        |

The calendar is divided in months, by default.

You can [change the layout of the calendar](#) to any of these time periods:

- ✓ Daily
- ✓ Weekly
- ✓ Quarterly

|                                                      |     |                               |  |  |  |  |
|------------------------------------------------------|-----|-------------------------------|--|--|--|--|
| 15-04-2009  Day <input type="button" value="Apply"/> |     |                               |  |  |  |  |
| << Wednesday 15 April 2009 >>                        |     |                               |  |  |  |  |
| 06:00                                                | 00: |                               |  |  |  |  |
|                                                      | 15: |                               |  |  |  |  |
|                                                      | 30: | E: Annual sale of rare tulips |  |  |  |  |
|                                                      | 45: | E: Annual sale of rare tulips |  |  |  |  |
| 07:00                                                | 00: | E: Annual sale of rare tulips |  |  |  |  |
|                                                      | 15: | E: Annual sale of rare tulips |  |  |  |  |
|                                                      | 30: | E: Annual sale of rare tulips |  |  |  |  |
|                                                      | 45: | E: Annual sale of rare tulips |  |  |  |  |
| 08:00                                                | 00: | E: Annual sale of rare tulips |  |  |  |  |
|                                                      | 15: | E: Annual sale of rare tulips |  |  |  |  |

We see an overview of events occurring on 15-04-2009

|                                                       |        |         |                 |          |        |          |
|-------------------------------------------------------|--------|---------|-----------------|----------|--------|----------|
| 15-04-2009  Week <input type="button" value="Apply"/> |        |         |                 |          |        |          |
| << April 2009 >>                                      |        |         |                 |          |        |          |
| Sunday                                                | Monday | Tuesday | Wednesday       | Thursday | Friday | Saturday |
| 12<br>- 15:45 M                                       | 13     | 14      | 15<br>- 06:30 E | 16       | 17     | 18       |

We check what is scheduled for the week around 15-04-2009

| <div> <div>15-04-2009</div> <div></div> <div>Trimester</div> <div>Apply</div> </div> |        |         |                                   |                |                |          |
|--------------------------------------------------------------------------------------|--------|---------|-----------------------------------|----------------|----------------|----------|
| << April - June 2009 >>                                                              |        |         |                                   |                |                |          |
| Sunday                                                                               | Monday | Tuesday | Wednesday                         | Thursday       | Friday         | Saturday |
| 29                                                                                   | 30     | 31      | 1 April<br>- 15:45 M<br>- 17:45 E | 2<br>- 17:45 E | 3<br>- 17:45 E | 4        |
| 5<br>- 15:45 M                                                                       | 6      | 7       | 8                                 | 9              | 10             | 11       |
| 12<br>- 15:45 M                                                                      | 13     | 14      | 15<br>- 06:30 E                   | 16             | 17             | 18       |
| 19                                                                                   | 20     | 21      | 22                                | 23             | 24             | 25       |
| 26                                                                                   | 27     | 28      | 29                                | 30             | 1 May          | 2        |

We check the appointments for the 2<sup>nd</sup> quarter of 2009

## Check your meetings

### More about "Meetings"

Everyone can be invited to attend meetings scheduled in CIRCABC Interest Groups.

Meetings can be "open" or "closed":

**Open meetings** are limited to members of your Interest Group. No request meeting is created in the event manager of your mailbox (unless the Events administrator specifically asked to send the details of the event as an invitation to all members of the Interest Group).

**Closed meetings** can bring together:

- ✓ members of your Interest Group
- ✓ members of any other CIRCABC Interest Group
- ✓ registered users (users who are logged in) without membership in an Interest Group
- ✓ anonymous users (users without an EU LOGIN username or are not logged in)

Every invitee receives a meeting request in the event manager of their email service.

*How can you confirm or decline an invitation to a meeting organised by an Interest Group you are not a member of. How can you get information about the meeting?*

- When invited to attend a closed meeting, you receive a meeting request giving you the opportunity to accept or decline invitation. You can also take advantage of this message to ask for details about the meeting.*

### ***Look at the details of a meeting***

The details of each meeting are recorded in the Events service.

Enter your Interest Group and select the option **Events** from the main menu. Select a date on the calendar, click on the starting hour of the meeting to display the details.

*In the following example, we want to know more about a meeting which starts at 15:45 on 2009 04 01:*



**We click "- 15:45 M"**

*The link titled "- 15:45 M" takes us to the details of the meeting:*

**Details of the Meeting: towards the Internet easy for the aged**  
View the details about the Meeting.

**▼General Information**

Language: English

Title: towards the Internet easy for the aged

Abstract: an overview of the most recent technologies and methods; with demonstrations of cognitive- and

Type: Face to Face meetings

Date: 1 April 2009

Start date: 1 April 2009

Occurs: Only Once

Start Time: 15:45

End Time: 22:15

Standard Time Zone: GMT+1

Location: Irakleion

Organization: Association of the aged of Kriti

Agenda:

- the word of the president
- start off with interactive presentations
- demonstrations and Q/A
- Diner
- self-training and Q/A
- evaluation of the meeting

Availability: Public

Your Status: Not Applicable

Invitation Message: Who is afraid of the Internet? Come on and try tools which will make easy your communicating and searching on the Web.

**You can access to the agenda of the meeting**

The illustration above shows the details of a meeting occurring once: the [date](#) and [start date](#) are the same. In the case of a repeated meeting, "date" contains the date of the occurrence you are checking.

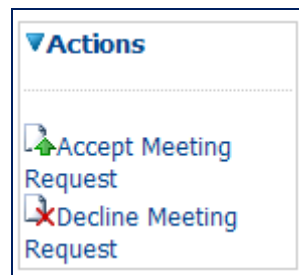
|                     |                                                     |
|---------------------|-----------------------------------------------------|
| Title:              | Open source and public administrations              |
| Abstract:           | tracks to promote OSS among public administrations. |
| Type:               | Face to Face meetings                               |
| Date:               | 12 April 2009                                       |
| Start date:         | 5 April 2009                                        |
| Occurs:             | Weekly. Occurs 2 times                              |
| Start Time:         | 15:45                                               |
| End Time:           | 16:15                                               |
| Standard Time Zone: | GMT+1                                               |

**Only one meeting request will be created with every occurrence listed**

### ***Make your choice***

If the meeting is closed and you have received a meeting request, you are free to reply and ask for further information and accept or decline.

The meeting details view also gives you an opportunity to respond to the invitation.



**If you did not receive a meeting request, you can reply this way**

For a closed, repeated meeting, you will accept/decline all occurrence at the same time as the meeting request is only created once.

### ***Check the events***

#### ***More about "Events"***

The Events differ from the Meetings in the following ways:

- ✓ the invitees to an event **cannot accept or refuse to attend**
- ✓ the event notice cannot include a link to a Space of the Library (for instance, a space containing the detailed agenda)

Note: Events are appointments or specific tasks not conferences.

Like meetings, events can be "open" or closed, "single" or "repeated".

You can be notified by email. If so, the repeated events are listed together in a single message.

## About searching

CIRCABC enables you to find any space, content or post from anywhere in your Interest Group,

- ✓ The simple-search engine reads the **full text** of the contents as well as the file names and titles.
- ✓ It does not look at the "description" field.
- ✓ It explores only the latest version of the contents.

*Can you search for non-text documents such as images, sound-recording, etc.?*

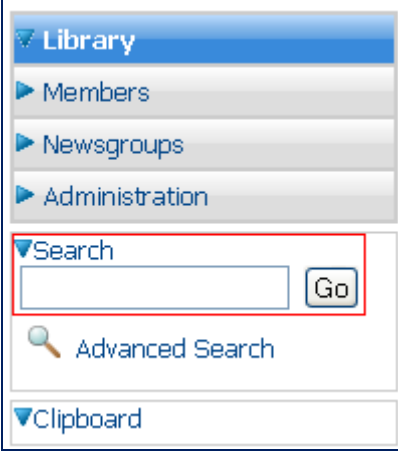
*- Yes. These items are linked to textual metadata (i.e. their name). The search engine examines the name and some properties. Moreover the format of the file can be used as search criteria.*

### How to do a global search

You can start a search from any location in your Interest Group. You can retrieve text from the name, title and full text of any content and from the name of any space.

From anywhere in the Interest Group

[Main menu](#) > **Search**



The screenshot shows a vertical menu on the left side of a web interface. The menu items are: Library (with a dropdown arrow), Members, Newsgroups, Administration, Search (with a dropdown arrow and a red box around it), Advanced Search (with a magnifying glass icon), and Clipboard (with a dropdown arrow). To the right of the 'Search' item is a text input field and a 'Go' button.



### ***Search syntax: Proximity***

To search for two or more words together, **double-quote the expression** you are looking for.

*Let us look for the expression "Wild birds". We double-quote it in the search box. Our request comes up with one result, a space titled "Wild birds":*

Library

 **Search Results**  
Search for "wild birds" results shown below.  
This view present the result of your search.

| ▼ Spaces                                                                                     |            |  |
|----------------------------------------------------------------------------------------------|------------|--|
| Name ▼                                                                                       | Title      |  |
|  Wild birds | Wild birds |  |

| ▼ Content           |       |      |
|---------------------|-------|------|
| Name ▼              | Title | Size |
| No items to display |       |      |

The query was: "wild birds"

*What if you **forget to double-quote** the search term and simply write  
wild bird?*

- The search is a little more "noisy" since the search engine looks for any  
space or content including **either or both these words** (as shown  
below)."*

Library

**Search Results**  
Search for 'wild birds' results shown below.  
This view present the result of your search.

| ▼ Spaces                                                                                     |            |
|----------------------------------------------------------------------------------------------|------------|
| Name ▼                                                                                       | Title      |
|  Wild birds | Wild birds |

| ▼ Content                                                                                                |                                                                                  |
|----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| Name ▼                                                                                                   | Title                                                                            |
|  ices_second_report.pdf | Report of the Ad-hoc Group on the Impacts of Sonar on Cetaceans and Fish (AGISC) |

And there the query was: wild birds

### ***Search syntax: operators OR, AND, NOT***

Keying **OR** between two terms allows you to find the items containing either or both these terms; typing **AND** means that you ask for the items which contain both these terms.

A blank space between two words means "OR" (the default Boolean operator).

The request "Wild birds" returns:

- ✓ the items containing only the word "wild",
- ✓ the items containing only the word "birds",
- ✓ the items containing both "wild" and "birds" (anywhere in the text).

The request "wild birds" water provides

- ✓ items which contain only the expression "wild birds",
- ✓ items which contain only the word "water",
- ✓ items which contain both the expression "wild birds" and the word "water".

### ***Search syntax: the wildcard***

The **asterisk symbol (\*)** may be used in place of one or more characters, existing or not. It can hide any part of a word:

Cat\* stands for cat, cats, caterpillar, etc.

\*ouse stands for house, playhouse, grouse, etc.

*C\*an* stands for *cetacean*, *cyan*, *can*, *etc.*

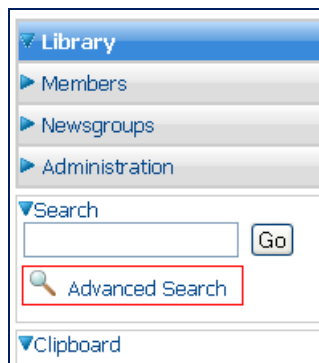
The general search enables you to perform the most frequent queries. And you can take advantage of the advanced search to execute fine-tuned requests.

### ***How to conduct an advanced search***

The queries you make through the **advanced search** can include a wider range of criteria like dates, time spans, specific file formats ... You can also look at specific sub-spaces or retrieve only documents in a given language.

From anywhere in the interest group

[Main menu](#) > [Search](#) > **Advanced search**



Clicking **advanced search** takes you to a detailed form where you can select various types of data. For instance, you can search the whole Interest Group or narrow the exploration to a service (Library, Newsgroups, etc.) where you launched the advanced search (called "current service"). You can also limit the checking to a single (a space, a topic) inside a service.

The screenshot shows the 'Advanced Search' interface of the CIRCABC system. At the top, the 'Library' tab is highlighted. Below it, the 'Advanced Search' title is followed by the subtitle 'Perform a more detailed search of Circabc'. The 'Look for:' field contains the text 'Patago\*'. To the right of this field is a 'Reset All' button. Further right are 'Search' and 'Cancel' buttons. Below the search field is a section titled 'Load a saved search' with a dropdown menu labeled 'Select a Saved Search...' and a 'Load' button. Below this is a section titled 'Show me results for' with four radio button options: 'All Items' (which is selected), 'File names and contents', 'File names only', and 'Space names only'. Below this is a section titled 'Look in location' with three radio button options: 'Current Interest Group', 'Current Service' (which is selected), and 'Current Location'. Each of these three sections has a 'Top of the page' link with an upward arrow icon.

**This request explores all spaces and contents of the Library**

The various areas of the search mask are linked together with the operator "AND".

The other information potentially explored by the search engine:

- ✓ title, description and author
- ✓ keywords assigned
- ✓ any type of date or time span
- ✓ the file format
- ✓ additional information such as the status, security ranking , reference or URL

You can also check documents written in:

- ✓ all languages
- ✓ the content language you have set
- ✓ another content language

The results are sorted into Spaces, Content and Posts.

**Search Results**  
This view presents the results of your search.

Search for 'Patago\*' returns 3 occurrences.

**▼Spaces**

| Name ▼                 | Title                                       | Modified               | Actions |
|------------------------|---------------------------------------------|------------------------|---------|
| Histoires de Patagonie | la Patagonie dans la littérature européenne | 24 February 2009 14:52 |         |

Page 1 of 1 1

[Top of the page](#)

**▼Content**

| Name ▼        | Title     | Size      | Modified               | Actions |
|---------------|-----------|-----------|------------------------|---------|
| Patagonia.jpg | Patagonia | 160.93 KB | 26 February 2009 10:27 |         |

Page 1 of 1 1

[Top of the page](#)

**▼Post**

| Post                                                           | Author    | Posted                 | Modified               | Actions |
|----------------------------------------------------------------|-----------|------------------------|------------------------|---------|
| <i>From Topic: Sources</i><br>What word Patagonia comes from ? | AstroLead | 26 February 2009 10:23 | 26 February 2009 10:23 |         |

Page 1 of 1 1

**You can perform actions on the search results**

## How to save and re-use searches

Once you have built a complex request, you may want to re-launch it periodically. [In CIRCABC, you can save and re-use search masks.](#)

## Save your search masks

The command to save a search mask is accessible from the results page.

New Search  
Close

**▼Actions**

Save New Search

**You can save global as well as advanced searches**

First you build a mask and click search. Examining the results, you can evaluate how pertinent your research is. If you agree with the selected criteria, follow the link [Save new search](#). This can be found in the [actions](#) list, below [new search](#) and [close](#).

Provide a name and description for the saved request.

Please, keep in mind that:

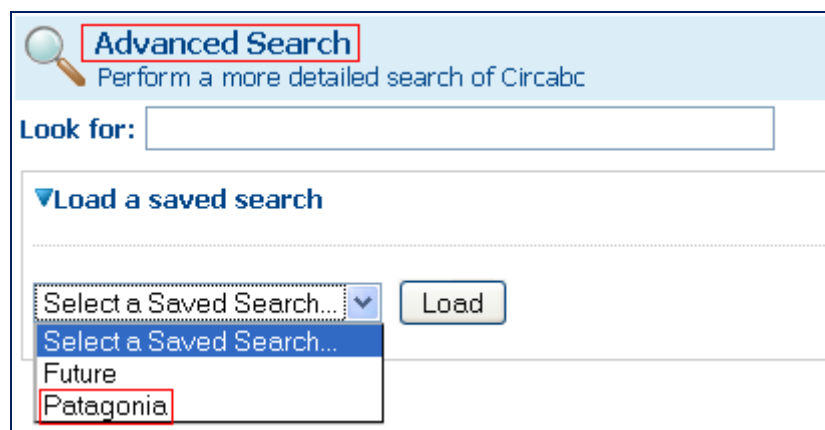
- ✓ You cannot give the same name to two different searches
- ✓ You cannot delete a saved search

### ***Launch again saved searches***

All saved requests, global as well as advanced, are available through the "Advanced search" page.

Once you have reached this page, select the name of the request to be loaded. The saved search mask displays on the screen.

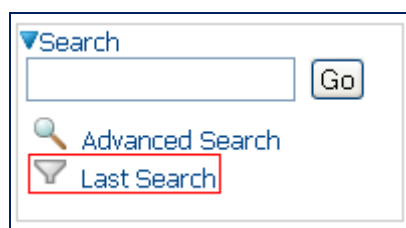
You can launch it again as is or modify it. Do not forget that you must save the modified search under a different name.



The screenshot shows the 'Advanced Search' interface. At the top, there's a header with a magnifying glass icon and the text 'Advanced Search' and 'Perform a more detailed search of Circabc'. Below this is a 'Look for:' text input field. Underneath is a section titled '▼Load a saved search'. This section contains a dropdown menu labeled 'Select a Saved Search...' with a downward arrow. The dropdown is open, showing two options: 'Future' and 'Patagonia'. The 'Patagonia' option is highlighted with a blue background and a red rectangular box. To the right of the dropdown is a 'Load' button.

**Load saved searches, global as well advanced**

- *If you have inadvertently closed the results page and would like to consult again:*
- *Follow the link titled "Last search" from the CIRCABC main menu:*



The screenshot shows a portion of the CIRCABC main menu. It features a 'Search' section with a text input field and a 'Go' button. Below the search field are two links: 'Advanced Search' (with a magnifying glass icon) and 'Last Search' (with a funnel icon). The 'Last Search' link is highlighted with a red rectangular box.

## Contact the CIRCABC team

### ***FAQs and quick information***

The public interest-group titled **CIRCABC – Information hub** provides you with FAQs and tutorials. For instance:

- CIRCABC FAQs

<https://circabc.europa.eu/webdav/CircaBC/Informatics/Infohub/Information/index.html>

- CIRCABC USER Guide (PDF) & LEADER Guide (PDF)

<https://circabc.europa.eu/w/browse/69603bf4-d923-432e-ba5b-a8fe8ac773cb>.

- Training (PPT) – Step 1 Manage your documents / Step 2 Manage your Interest Group

<https://circabc.europa.eu/w/browse/1cc24c94-c571-4191-b414-8bdf766151ec>

Note: if following these links from this document to your browser do not work or takes you to the CIRCABC main page, copy and paste them to the URL bar of your browser.

To browse to **CIRCABC – Information hub** step by step:

*From the entry page at <https://circabc.europa.eu> follow*

*Browse categories > DIGIT (under European Commission) > CIRCABC – Information hub*

### ***Send a request for support***

Click on **contact** at the top of the CIRCABC entry-page:

Search | **Contact** | Legal notice | English (en)

You will find your local support desk. You will also be presented with a request form.

### Need further support?



**European Commission's staff:**  
Support available via **your local service desk** (E-mail requesting to open an incident for DIGIT CIRCABC SUPPORT).  
[Your local service desk](#)

**Users outside the European Commission:**  
Support available via **EC-CENTRAL-HELPDESK@ec.europa.eu** (E-mail requesting to open an incident for DIGIT CIRCABC SUPPORT)  
Please include the following information:

Name:  
E-Mail:  
Organisation:  
Incident description:

Or  
[Go to contact form](#)



**Fill the request form to receive well-targeted help**

The [contact form](#) sends the call to your helpdesk automatically:

You have no username or you are logged as a user from outside the "European Commission"? Then, the EC's Central-helpdesk is selected and you cannot choose another.

You are logged in as a user from inside the "European Commission"? Then, your local service desk is pre-selected. If need be, you can also select it from a scroll down list.

#### Support request form

You come from outside the European Commission  
Please select your local helpdesk:

Contact: **EC CENTRAL HELPDESK ( EC-CENTRAL-HELPDESK@ec.europa.eu )** ▼  
The helpdesk contact you should use is: EC CENTRAL HELPDESK ( EC-CENTRAL-HELPDESK@ec.europa.eu )

Subject of your request:

Type of your request:

Problem description:

Font size ▼ | **B** | *I* | U | ABC |  ▼ |  |  |  |  |  | 

I want to upload the minutes of our last meeting. I do not see the command "Add content" under "Library". Why? Please, help!

**The relevant helpdesk is pre-selected**

Please provide information about the request:



- Name of the CIRCABC Category and Interest Group
- Affected user name
- Which service is affected
- Attach a screen shot with the error message received
- Any other relevant information

For information related to content hosted on a CIRCABC Interest Group, please contact the Interest Group Leaders

*And now, we wish you a fruitful collaboration through CIRCABC*